

Chapter 2: Qualitative Analysis

2.1 Labour force

There were 19,861 comments about the labour force, including 1,727 comments about female participation, 1,639 about retirement age, 3,970 about new arrivals, 127 about people with disability, 240 about ethnic minorities, 1,044 comments about manpower quality and education, 712 comments about immigration of talents, 82 comments about Hong Kong emigrants and their children, 9,206 comments about the importation of low-skilled workers, 413 comments about importation of labour without specific reference to the qualification or skill level and 701 comments about other manpower issues.

2.1.1 Female participation

Table 2.1.1 shows the breakdown of the 1,727 comments about female participation in the labour force⁴.

Table 2.1.1 Female participation

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
A.1.1 Female participation	53	112	119	275	380	232	51	8	14	381	102	1727
A.1.1.1 Childcare services	32	59	52	133	149	123	51	4	8	187	57	855
A.1.1.1.1 Better child care provision in the community	29	57	46	127	130	106	51	4	5	152	53	760
A.1.1.1.1.1 Need government support for child care in the community	5	14	7	13	22	36	51	0	1	34	11	194
A.1.1.1.1.2 Difficult to find community child care	6	15	5	17	12	22	0	1	0	22	12	112
A.1.1.1.1.3 High cost of	5	2	5	21	26	7	0	0	0	18	6	90

⁴ To avoid overlap with the fertility section, all comments about family-friendly workplace are shown here and all comments about marriage and fertility in section 2.2.

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
child care services												
A.1.1.1.1.3.1 Provide free or affordable child care services	4	1	5	20	20	4	0	0	0	13	2	69
A.1.1.1.1.4 Improve or expand Neighbourhood Support Child Care Project Scheme	8	3	9	24	14	8	0	0	0	7	6	79
A.1.1.1.1.4.1 Subsidize or increase the salary of nannies	3	0	2	9	4	2	0	0	0	2	3	25
A.1.1.1.1.4.2 Enhance the quality and quantity of nannies	0	0	4	5	4	3	0	0	0	0	1	17
A.1.1.1.1.4.3 Making neighbourhood nannies a formal occupation	3	0	2	5	3	2	0	0	0	0	0	15
A.1.1.1.1.4.4 Allow the parents of children to inspect the house of nannies	0	0	0	0	0	0	0	0	0	1	0	1
A.1.1.1.1.5 More after-school child care services such as homework tutorial service	1	1	3	15	12	10	0	0	0	13	3	58
A.1.1.1.1.6 Extending the working hours of child care centre	0	2	2	7	11	5	0	1	1	12	4	45
A.1.1.1.1.7 Whole-day kindergarten	1	0	2	9	3	0	0	0	0	8	1	24
A.1.1.1.1.8 Provide or subsidize more child care centre in each district	0	1	2	5	6	0	0	0	0	6	1	21
A.1.1.1.1.9 Extend the eligibility of service users e.g. Older children can be the target of the child care service	3	1	1	3	1	0	0	1	0	3	1	14
A.1.1.1.1.10 Provide specialized child care services for children with specific needs e.g. Ethnic minorities or disabled	0	0	3	3	0	1	0	0	0	0	0	7

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
A.1.1.1.2 Foreign domestic helpers	1	2	4	3	9	16	0	0	1	19	3	58
A.1.1.1.2.1 Difficulty with finding good domestic helpers	1	0	2	1	3	4	0	0	0	14	1	26
A.1.1.1.2.2 Subsidize women who employed domestic helpers e.g. tax reduction	0	2	0	1	0	0	0	0	0	4	0	7
A.1.1.1.2.3 Allow domestic helpers to live outside	0	0	0	0	1	0	0	0	1	0	0	2
A.1.1.1.3 Train or hire middle aged or experienced mothers as childcare workers	0	0	1	2	4	1	0	0	0	6	0	14
A.1.1.1.4 Subsidize to hire or train more nannies or post-natal care workers	1	0	1	1	4	0	0	0	0	6	0	13
A.1.1.1.5 Train or hire retirees as childcare workers	0	0	0	0	2	0	0	0	1	3	0	6
A.1.1.1.6 Increase the salary of child care workers	1	0	0	0	0	0	0	0	1	1	1	4
A.1.1.2 Family friendly workplace	11	22	24	87	136	55	0	4	3	112	33	487
A.1.1.2.1 Flexible working hours	6	7	4	25	44	23	0	0	3	34	9	155
A.1.1.2.1.1 Which hours they work	0	0	0	4	4	6	0	0	0	2	1	17
A.1.1.2.1.2 Fair hourly rate	1	0	0	0	2	2	0	0	0	2	1	8
A.1.1.2.1.3 Provide staff benefits	4	0	0	0	2	1	0	0	0	1	0	8
A.1.1.2.2 Allow parents to take pay or no pay leave when children are sick; Red or Black Rainstorm, or typhoon signal warning is hosted; or during school holidays	1	2	2	14	18	2	0	1	0	18	3	61

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
A.1.1.2.3 Working from home	0	1	3	13	20	8	0	0	0	9	3	57
A.1.1.2.4 Promote breastfeeding	0	1	1	7	6	0	0	0	0	20	4	39
A.1.1.2.4.1 More or better breastfeeding rooms	0	0	1	4	4	0	0	0	0	8	2	19
A.1.1.2.4.2 Breastfeeding work breaks	0	1	0	0	2	0	0	0	0	8	0	11
A.1.1.2.5 Workplace crèche provision	0	2	5	5	9	5	0	0	0	6	0	32
A.1.1.2.5.1 Government subsidizes provision	0	0	1	1	1	2	0	0	0	1	0	6
A.1.1.2.6 Protect against family status discrimination for those with young children or middle-aged women	1	1	1	4	7	0	0	0	0	5	1	20
A.1.1.2.7 Promote the culture of family friendly workplace	0	0	4	2	3	0	0	0	0	0	2	11
A.1.1.2.8 Protect against sex discrimination for pregnant women or those married working women who are assumed to give birth in the future	0	0	0	1	2	1	0	1	0	5	0	10
A.1.1.2.9 Encourage workers to leave on time or have no over-time work	0	0	0	3	2	0	0	0	0	4	1	10
A.1.1.2.10 Government should provide financial incentives to encourage employers for creating friendly workplace	0	0	0	4	2	0	0	0	0	0	2	8
A.1.1.2.11 Allow to bring along their children to work	0	0	2	0	0	1	0	0	0	3	0	6
A.1.1.2.12 Should pay extra to those who work overtime	0	0	0	1	2	0	0	0	0	2	0	5
A.1.1.2.13 Menstruation	0	0	0	0	1	0	0	0	0	0	0	1

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
Leave												
A.1.1.3 Forced to choose between having children and working	2	8	10	13	16	20	0	0	0	8	3	80
A.1.1.4 Part-time jobs	1	5	8	8	20	5	0	0	0	28	2	77
A.1.1.4.1 Allow women to take care of family	0	3	4	3	5	2	0	0	0	11	2	30
A.1.1.5 Retraining	2	7	6	12	25	6	0	0	0	9	5	72
A.1.1.5.1 Provide training subsidy	1	3	0	1	3	2	0	0	0	2	1	13
A.1.1.5.2 Flexible training time	0	0	1	0	2	1	0	0	0	0	1	5
A.1.1.5.3 Limitation of retraining programmes	1	1	0	1	1	0	0	0	0	1	0	5
A.1.1.5.3.1 Middle-aged women find hard to grasp the knowledge from retraining	0	1	0	1	0	0	0	0	0	1	0	3
A.1.1.5.4 Relax the qualification requirement when applying for the training	0	0	0	0	3	0	0	0	0	1	0	4
A.1.1.6 Offer job-share positions	0	2	5	8	6	3	0	0	0	4	0	28
A.1.1.7 Subsidy for employers of women re-entering the workforce	0	0	2	4	6	1	0	0	1	14	0	28
A.1.1.7.1 Provide financial incentives to companies whose staff take maternity leave or continue to employ women who just gave birth	0	0	0	1	3	0	0	0	0	9	0	13
A.1.1.8 Provide job opportunities which fit women needs	2	2	3	1	3	9	0	0	0	5	1	26
A.1.1.9 Job matching	0	2	4	5	10	0	0	0	0	3	0	24
A.1.1.10 Mothers do not have enough working experience, which hinders job-seeking or pay rise	0	0	2	0	4	4	0	0	1	4	0	15
A.1.1.11 Government should	0	4	0	2	1	1	0	0	1	2	0	11

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
provide elderly day care service so that their care-takers can go to work in day time												
A.1.1.12 Lots of holidays for students of kindergarten or primary schools to hinder women from working	2	0	0	1	1	1	0	0	0	2	1	8
A.1.1.12.1 Number of school holidays should be reduced	0	0	0	0	0	0	0	0	0	1	0	1
A.1.1.13 Provide subsidy for working women	1	1	3	0	1	1	0	0	0	0	0	7
A.1.1.14 Enhancement of community home care service	0	0	0	1	1	1	0	0	0	1	0	4
A.1.1.15 Lower salary discourages them to work	0	0	0	0	0	2	0	0	0	0	0	2
A.1.1.16 The legal age of leaving children unattended at home should be lowered	0	0	0	0	0	0	0	0	0	2	0	2
A.1.1.17 They lose lots of benefits due to income from employment e.g. entitlement to public housing	0	0	0	0	1	0	0	0	0	0	0	1

Of the 1,727 comments about female labour force participation, 855 were about child care services, 487 about family-friendly workplace, 80 about being forced to choose between having children and working (“many women homemakers who wish to work are tied up by household duties, in particular child care responsibilities”), 77 about part-time jobs (“Government should encourage employers to offer more part-time jobs for women”) and 72 about retraining (“suggested some retraining or reorientation courses like computer technology to strengthen the competitiveness of women in the labour market”).

Of the 855 comments about child care services, 760 were about better childcare provision in the community, including 194 comments about the need for government

support for childcare in the community (“government should further support current subsidised childcare services, increasing the number of subsidised places / expanding the service, lowering the threshold to become eligible for applying allowances and helping non-CSSA families with financial difficulties”) , 112 about the difficulty to find child care in the community (“places in child care centers (including day nurseries) are insufficient and the charge may not be affordable to some”), 90 about the high cost of childcare services, including 69 about the provision of free or affordable childcare services (“accessible and affordable child care services to encourage female homemakers to rejoin the workforce”), 79 about improving or expanding the Neighbourhood Support Child Care Project (“suggest strengthening the services of the Neighbourhood Support Child Care Project”) and 58 about more after-school child care services such as homework tutorial service (“they would like to be employed if after-school child care services could be provided so that the children could stay at school to do homework until the women got off work to pick them up”) and 58 comments about domestic helpers (“the turnover rate of domestic helpers has increased significantly over the years and families today are no longer able to rely on the “staying power” of their domestic helper, resulting in more couples deciding not to have more children or women leaving the work force”).

Of the 487 comments on family friendly workplace, 155 were about flexible working hours (“family-friendly work modes are to be encouraged: part-time job opportunities, home office and flexi working hours are to be promoted”), 61 about allowing parents to take leave when their children are sick, rainstorm or typhoon warnings or school holidays (“parental leave, such as that for taking care of sick kids, should also be considered”) and 57 about working from home (“employers in Hong Kong should be more open-minded and should try to accept the concept of working from home”)

2.1.2 Retirement Age

Table 2.1.2 shows the breakdown of the 1,639 comments on retirement age.

Table 2.1.2 Retirement age

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
A.1.2 Retirement age	4	88	53	114	242	181	408	2	104	379	64	1639
A.1.2.1 Increase normal retirement age	2	50	23	54	104	94	217	2	66	181	34	827
A.1.2.1.1 Support increasing normal retirement age without reasons	0	23	5	16	33	26	77	2	18	42	10	252
A.1.2.1.2 Adverse effects on younger workers	1	8	5	4	13	14	114	0	3	27	7	196
A.1.2.1.3 Still productive	1	4	5	8	12	11	26	0	6	18	5	96
A.1.2.1.4 Increase to 65	0	6	1	6	12	7	0	0	17	40	1	90
A.1.2.1.4.1 Workers can only get MPF after 65	0	2	0	0	0	2	0	0	3	11	0	18
A.1.2.1.5 Allow physically fit employees to continue to work	0	2	1	5	14	10	0	0	7	17	2	58
A.1.2.1.6 Provide experienced and high calibre labour supply	0	3	2	7	5	8	0	0	1	9	5	40
A.1.2.1.7 Benefit to government spending	0	1	0	0	5	4	0	0	5	16	2	33
A.1.2.1.7.1 More taxes contributed by them	0	0	0	0	3	1	0	0	0	4	1	9
A.1.2.1.8 Review employees compensation insurance	0	2	1	5	4	5	0	0	6	3	1	27
A.1.2.1.9 Better prepared financially for retirement	0	1	1	3	5	6	0	0	1	5	1	23
A.1.2.1.10 Not enough support from younger generation	0	0	2	0	0	0	0	0	2	3	0	7
A.1.2.1.11 Prefer enjoying social benefits such as CSSA or	0	0	0	0	1	1	0	0	0	1	0	3

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
pension to working												
A.1.2.1.12 Benefit to those without children providing support	0	0	0	0	0	1	0	0	0	0	0	1
A.1.2.2 Retirement age for civil service	0	8	7	5	24	16	114	0	12	41	5	232
A.1.2.2.1 Negative	0	1	1	0	5	2	88	0	3	16	0	116
A.1.2.2.3 Positive	0	7	6	4	17	14	0	0	8	25	5	86
A.1.2.2.4 Neutral	0	0	0	1	2	0	26	0	0	0	0	29
A.1.2.3 Allow employees to choose retirement age	1	2	3	9	13	9	0	0	4	38	4	83
A.1.2.4 Government departments provide job opportunities to the elderly first	0	2	1	1	5	2	51	0	3	2	0	67
A.1.2.5 Encourage or provide tax benefits or subsidies to employers to hire old people	0	6	1	4	16	5	0	0	3	16	1	52
A.1.2.6 Do not support increasing retirement age	0	0	1	1	7	1	0	0	4	30	3	47
A.1.2.6.1 Elderly already contributed so much to society	0	0	0	0	1	0	0	0	2	8	1	12
A.1.2.6.2 Low efficiency of work	0	0	0	0	3	0	0	0	0	3	1	7
A.1.2.6.3 Extending retirement age causes financial burden to government	0	0	0	0	0	0	0	0	0	2	0	2
A.1.2.7 Progressive retirement	1	2	4	8	7	11	0	0	0	11	2	46
A.1.2.7.1 Allow switch to part-time instead of full retirement	1	1	2	6	2	6	0	0	0	9	1	28
A.1.2.8 Part time or flexible working hours for old people	0	3	2	6	9	10	0	0	2	9	1	42
A.1.2.9 Life expectancy increasing	0	3	1	1	6	11	0	0	1	10	5	38
A.1.2.10 Allow retirees with high education level to teach young	0	5	3	7	4	5	0	0	1	9	2	36

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
people to work												
A.1.2.11 Assessment of the ability, strength and weakness of retired person is needed	0	0	0	0	1	0	26	0	0	0	0	27
A.1.2.12 Tackle or legislate against age discrimination	0	0	0	6	9	5	0	0	3	2	1	26
A.1.2.13 Provide work training to the retirees	0	0	0	3	8	6	0	0	0	4	2	23
A.1.2.14 Provide simple job types to old people	0	2	0	2	8	1	0	0	0	3	0	16
A.1.2.15 Legal protections to limit forced retirement	0	2	0	1	4	1	0	0	0	5	2	15
A.1.2.15.1 Set up statutory retirement age to protect employees	0	1	0	0	2	1	0	0	0	2	1	7
A.1.2.16 Offer contract jobs for them	0	1	1	2	2	0	0	0	1	4	2	13
A.1.2.17 Offer job matching for elderly	0	0	2	2	6	1	0	0	0	1	0	12
A.1.2.18 Labour protection policy for old people	0	1	2	0	4	1	0	0	2	1	0	11
A.1.2.19 Provide tax benefits to those workers who aged 60 or above	0	1	1	1	1	1	0	0	0	4	0	9
A.1.2.20 Improve the salary or welfare to attract young people to work instead of increasing retirement age	0	0	0	0	0	1	0	0	0	6	0	7
A.1.2.21 Encourage retirees to work in less attractive jobs such as catering	0	0	0	0	2	0	0	0	1	2	0	5
A.1.2.22 Improve the health of elderly in order to keep them economically active	0	0	0	1	1	0	0	0	0	0	0	2
A.1.2.23 Policies of restriction on early retirement	0	0	0	0	1	0	0	0	0	0	0	1

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
A.1.2.24 Taxpayers could not afford high salaries of senior government officials if the retirement age is increased	0	0	1	0	0	0	0	0	0	0	0	1
A.1.2.25 Allow to contribute to MPF after 65	0	0	0	0	0	0	0	0	1	0	0	1

Of the 1,639 comments about retirement age, 827 were about increasing the normal retirement age, 232 were about the civil service retirement age, 83 about allowing employees to choose their retirement age (“elderly should have the right to choose their time for retirement”), 67 (more than half through the SCP channel) about government departments providing job opportunities to the elderly first (“government should take the lead to provide some temporary and contract-based jobs to the elderly”) and 52 about encouraging employers to hire old people through tax benefits or subsidies (“companies need encouragement or tax incentives for them to hire retirees”).

Of the 827 comments about increasing the normal retirement age, 252 were about supporting increasing the normal retirement age without specific reasons, 196 (more than half through the SCP channel) were about the adverse effect on younger workers (“it would obstruct the promotion of the younger generations.”), 96 about being still productive (“many retirees are highly educated or have rich experience, are still healthy and willing to work”), 90 about supporting an increase to 65 years old (“suggested the retirement age should be extended from 60 to 65”) and 58 about allowing physically fit employees to continue to work (“many retirees are still healthy and willing to work, many of them are highly educated or have rich experience”).

Of the 232 comments about the civil service retirement age, 116 (mainly through petitions) were negative (“disagree with the extension of retirement age for civil servants”), 86 were positive (“Government should take the lead in extending the service of civil servants beyond retirement age by incorporating more flexibility into the system”) and 29 (mainly through a petition) were neutral (“those allowed to postpone retirement must show satisfactory work performance and the ability to make contributions”).

2.1.3 New arrivals

Table 2.1.3 shows the breakdown of the 3,970 comments on new arrivals.

Table 2.1.3 New arrivals

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
A.1.3 New arrivals	55	50	42	34	543	123	1852	0	72	932	267	3970
A.1.3.1 One Way Permit Scheme	39	39	34	31	431	93	1552	0	30	768	182	3199
A.1.3.1.1 Approving authority	17	10	6	5	141	36	538	0	9	427	78	1267
A.1.3.1.1.1 Transfer to Hong Kong	13	8	5	3	110	21	538	0	8	417	60	1183
A.1.3.1.1.2 Hong Kong to exercise the authority to approve immigration like the way to approve immigration of foreigners	1	0	0	0	23	5	0	0	0	9	7	45
A.1.3.1.1.3 Both Mainland government and HKSAR government approve the permit	3	2	1	2	8	10	0	0	1	1	11	39
A.1.3.1.2 Impose screening criteria	9	3	2	1	85	11	538	0	3	105	25	782
A.1.3.1.3 Quota	2	5	2	1	80	13	238	0	6	93	12	452
A.1.3.1.3.1 Decrease	2	1	1	1	76	5	238	0	6	87	9	426
A.1.3.1.3.2 Keep the same	0	2	1	0	2	6	0	0	0	4	1	16
A.1.3.1.3.3 Increase	0	0	0	0	0	1	0	0	0	2	1	4
A.1.3.1.3.4 Higher proportion of quota for young people	0	0	0	0	1	0	0	0	0	0	1	2
A.1.3.1.3.5 Increase proportion of male	0	1	0	0	0	1	0	0	0	0	0	2
A.1.3.1.3.6 The quota for those who have the right of abode should be reduced	0	1	0	0	0	0	0	0	0	0	0	1

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
A.1.3.1.4 Retain the household registration after getting the permit so that they could return to China if they do not adapt to Hong Kong	0	0	1	1	36	0	238	0	0	11	7	294
A.1.3.1.5 Train to help integration	6	18	17	23	43	25	0	0	3	34	18	187
A.1.3.1.5.1 Vocational education	1	2	2	12	11	6	0	0	1	5	2	42
A.1.3.1.5.2 Encourage or Assist them to find jobs	1	6	4	3	8	2	0	0	0	5	5	34
A.1.3.1.5.3 Protect against discrimination on new arrivals	1	2	4	2	1	8	0	0	0	2	3	23
A.1.3.1.5.4 Teaching Cantonese	1	1	1	2	2	0	0	0	0	5	2	14
A.1.3.1.5.5 Help them adapt to the Hong Kong education system	0	1	1	1	3	2	0	0	0	0	0	8
A.1.3.1.5.6 Adapt to Hong Kong cultures and core values	0	1	1	0	0	2	0	0	0	1	2	7
A.1.3.1.5.7 Internship	0	0	0	0	0	0	0	0	0	2	0	2
A.1.3.1.5.8 Educate the employers to hire the new arrivals from Mainland	0	0	1	0	0	0	0	0	0	1	0	2
A.1.3.1.5.9 Solve the housing problem of new arrivals	0	0	0	0	1	0	0	0	0	0	1	2
A.1.3.1.5.10 Subsidize them to receive training	0	1	0	0	0	0	0	0	0	0	0	1
A.1.3.1.5.11 Subsidize the employers to hire the new arrivals from Mainland	0	0	0	0	1	0	0	0	0	0	0	1
A.1.3.1.6 Stop family reunion for future marriages	0	1	0	0	15	4	0	0	3	30	22	75
A.1.3.1.6.1 Reunion in	0	0	0	0	9	3	0	0	3	18	21	54

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
Mainland rather than in Hong Kong												
A.1.3.1.6.2 Stop overage children coming	0	0	0	0	3	1	0	0	0	2	1	7
A.1.3.1.6.3 Stop parents coming	0	0	0	0	3	0	0	0	0	3	0	6
A.1.3.1.7 Abolish One Way Permit Scheme	1	0	1	0	2	2	0	0	3	33	12	54
A.1.3.1.8 Allow to work or issue working visa to those who are waiting for the approval of one-way permit	1	1	2	0	2	0	0	0	3	12	1	22
A.1.3.1.9 Middle or old age of new arrivals worsens the aging population	2	1	0	0	3	0	0	0	0	10	4	20
A.1.3.1.10 Two-way permit scheme should replace one-way permit scheme e.g. the permit should be renewed periodically	0	0	0	0	11	0	0	0	0	4	0	15
A.1.3.1.11 Relax the requirements of getting the permit	1	0	0	0	6	2	0	0	0	2	1	12
A.1.3.1.11.1 Shorten the 4-year waiting time of getting the permit	1	0	0	0	3	2	0	0	0	1	1	8
A.1.3.1.12 Incorporate the 4-year waiting time of one way permit into 7-year residence	0	0	0	0	2	0	0	0	0	5	0	7
A.1.3.1.13 Allow those single parent with two-way permit to apply one-way permit	0	0	3	0	2	0	0	0	0	0	0	5
A.1.3.1.15 Pay tax before they enjoy the social welfare	0	0	0	0	0	0	0	0	0	2	2	4
A.1.3.1.15 The government should exercise power to check whether family reunion is true or not	0	0	0	0	3	0	0	0	0	0	0	3

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
A.1.3.2 Fake marriage	2	1	0	0	7	4	300	0	2	6	12	334
A.1.3.3 Burden on Hong Kong	8	5	2	1	55	18	0	0	25	84	42	240
A.1.3.4 Review 7-year entitlements	3	0	1	0	10	0	0	0	4	27	10	55
A.1.3.4.1 Not allow people with less than 7-year residence to apply for education, housing and medical care	1	0	0	0	4	0	0	0	3	24	2	34
A.1.3.5 Quality of Hong Kong population declines	0	0	1	0	7	1	0	0	3	22	9	43
A.1.3.6 Mainland women whose husbands were Hong Kong residents	1	1	2	1	13	1	0	0	3	4	1	27
A.1.3.6.1 Allow them to give birth in public hospitals	0	0	1	1	7	0	0	0	1	2	0	12
A.1.3.6.2 Reduce the cost of obstetric services	1	1	1	0	3	1	0	0	1	1	0	9
A.1.3.6.3 Issue one way permit to them as fast as possible after their children born in Hong Kong	0	0	0	0	2	0	0	0	1	0	0	3
A.1.3.6.4 Subsidize them to give birth in private hospitals	0	0	0	0	0	0	0	0	0	1	0	1
A.1.3.6.5 Encourage their children to study in Hong Kong	0	0	0	0	1	0	0	0	0	0	0	1
A.1.3.7 The overage children or Mainland parents of Hong Kong people coming to Hong Kong	2	1	2	1	8	1	0	0	1	1	1	18
A.1.3.7.1 Speed up the application of overage children whose parents came to Hong Kong after 1982	0	0	2	0	1	0	0	0	0	0	0	3
A.1.3.8 Repatriate those who do not have contribution to Hong	0	0	0	0	3	0	0	0	0	7	2	12

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
Kong												
A.1.3.9 Should welcome the new immigrants from China	0	3	0	0	0	2	0	0	1	1	4	11
A.1.3.10 Commit crime	0	0	0	0	1	1	0	0	2	4	1	9
A.1.3.11 NGOs or charity organizations instead of government subsidize those who have financial difficulties to live	0	0	0	0	4	0	0	0	0	1	1	6
A.1.3.12 Two-way Permit Scheme	0	0	0	0	1	1	0	0	0	4	0	6
A.1.3.12.1 Reduce the quota of two-way permit scheme	0	0	0	0	1	0	0	0	0	3	0	4
A.1.3.12.2 Transfer authority of approving two-way permit	0	0	0	0	0	0	0	0	0	1	0	1
A.1.3.13 Return to their hometown when their spouses pass away or divorce	0	0	0	0	1	1	0	0	0	1	2	5
A.1.3.14 Limit the number of Southeast Asians coming to Hong Kong	0	0	0	0	2	0	0	0	1	2	0	5

Of the 3,970 comments about new arrivals, 3,199 (more than half through channel SCP) were about the One-Way Permit Scheme, 334 (more than half through channel SCP) were about fake marriages (“questioned the mechanism of checking the false marriage as it could not ensure the aim of the applicants was really family reunion”), 240 (more than half through channel WF) about the burden on Hong Kong (“admitting the One-way Permits will be a real burden to Hong Kong's social welfare, public education and public medical system”) and 55 were about reviewing the seven year threshold for entitlements to selected government welfare and services (“threshold of 7-year residence should be reviewed”)

Of the 3,199 comments about the One-Way Permit Scheme, 1,183 (more than half through channel SCP) were about the authority for issuing permits being transferred

to Hong Kong (“the Hong Kong government should take back the authority over approval of one-way permit”), 782 (more than half through channel SCP) about imposing screening criteria (“means test should be introduced (either in the Mainland or in Hong Kong) upon any applicants applying in the OWP Scheme”), 426 (more than half through channel SCP) about decreasing the quota (“government could consider reducing the daily 150 One-way permit, to tackle problems of fake marriage, corruption and penetration of the Chinese Communist Party”), 294 (more than half through channel SCP) about retaining household registration, so they could return to the Mainland if they cannot adapt (“have their household registration record kept for one year or two as a transitional period after their approval of their one-way permit. If they could not get used to the life in Hong Kong, they could go back to Mainland”), 187 about training to help integration (“provide training programs for these potential immigrants and enjoy the community services so that this would help them adapt faster to the Hong Kong society while they got the ID card”) and 75 about stopping family reunion for future marriages including 54 about reunion in the Mainland instead of Hong Kong (“can still choose to get married with the Mainland Chinese but they need to be clear that they cannot get reunion in Hong Kong”) and 54 (more than half through channel WF) about abolishing the One-Way Permit Scheme (“One-way Permit Scheme should be cancelled”).

2.1.4 People with disability

Table 2.1.4 shows the breakdown of the 127 comments on people with disability (PWDs) (“more appeal could be made to the business sector for better acceptance of physically disabled workers”).

Table 2.1.4 People with disability

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
A.1.4 People with disability	0	6	9	24	44	5	0	2	4	26	7	127
A.1.4.1 Encourage or subsidize the employers to hire the PWDs	0	0	0	8	12	3	0	0	0	11	2	36
A.1.4.1.1 Tax benefit for employers	0	0	0	4	3	1	0	0	0	2	0	10
A.1.4.1.2 The Government	0	0	0	3	2	0	0	0	0	0	1	6

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
should implement a PWD employment quota system pitched at a certain percentage of total employees in each company												
A.1.4.1.3 Government should require employment of PWDs when they contract out to companies	0	0	0	0	1	0	0	0	0	0	0	1
A.1.4.1.4 Provide more support or training to employers and their staff	0	0	0	0	1	0	0	0	0	0	0	1
A.1.4.2 Train PWDs to take up jobs with vacancies	0	1	2	1	5	2	0	0	3	7	2	23
A.1.4.3 Help them to integrate into society	0	1	1	2	7	0	0	0	0	4	1	16
A.1.4.4 Provide educational support	0	1	1	8	5	0	0	1	0	0	0	16
A.1.4.5 Provide more support to facilitate employment of the PWDs such as more job fairs or employment offices	0	0	2	0	7	0	0	1	0	1	0	11
A.1.4.6 Provide barrier free facilities to them	0	0	1	0	2	0	0	0	1	1	0	5
A.1.4.7 Government should act as a role model of employing the PWDs	0	0	0	2	0	0	0	0	0	1	1	4
A.1.4.8 Flexible working hours	0	0	1	0	1	0	0	0	0	1	0	3
A.1.4.9 Enhance the after placement services	0	1	0	0	1	0	0	0	0	0	0	2
A.1.4.10 Retain them in CSSA after their employment	0	1	0	0	1	0	0	0	0	0	0	2
A.1.4.11 Provide internship	0	0	0	1	1	0	0	0	0	0	0	2
A.1.4.12 Enforce the law against discrimination on disabilities	0	0	0	1	1	0	0	0	0	0	0	2
A.1.4.13 Increase government	0	0	0	1	0	0	0	0	0	0	1	2

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
funded community care services												
A.1.4.14 Home office	0	0	1	0	1	0	0	0	0	0	0	2
A.1.4.15 Subsidize the PWDs to work	0	1	0	0	0	0	0	0	0	0	0	1

2.1.5 Ethnic minorities

Table 2.1.5 shows the breakdown of the 240 comments on ethnic minorities.

Table 2.1.5 Ethnic minorities

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
A.1.5 Ethnic minorities	0	4	43	45	74	22	0	0	0	44	8	240
A.1.5.1 Employment	0	2	16	17	18	9	0	0	0	17	2	81
A.1.5.1.1 Provide vocational training	0	1	8	7	4	8	0	0	0	4	1	33
A.1.5.1.2 Assist them to seek jobs	0	0	4	4	6	1	0	0	0	4	1	20
A.1.5.1.3 Make use of their strength e.g. young age or social network	0	0	0	2	4	0	0	0	0	3	0	9
A.1.5.1.4 The government should act as a role model of employing ethnic minorities	0	1	3	1	2	0	0	0	0	2	0	9
A.1.5.1.5 Introduce financial allowance e.g. tax allowance for employers employing ethnic minorities	0	0	1	2	1	0	0	0	0	2	0	6
A.1.5.1.6 Provide Internship	0	0	0	1	0	0	0	0	0	2	0	3
A.1.5.1.7 Educate the employers to hire the ethnic minorities	0	0	0	0	1	0	0	0	0	0	0	1

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
A.1.5.2 Chinese language	0	1	9	9	30	5	0	0	0	13	1	68
A.1.5.2.1 Chinese language training support	0	0	8	7	21	5	0	0	0	12	1	54
A.1.5.2.1.1 Provide funding for some education programs to current Chinese teachers about teaching Chinese as a second language	0	0	1	3	4	2	0	0	0	0	0	10
A.1.5.2.1.2 Education institutions should provide some programmes of Chinese as a second language with higher recognition or which is pegged with Qualification Framework	0	0	0	0	1	0	0	0	0	1	1	3
A.1.5.2.2 Chinese requirement threshold to post-secondary education or working should be lowered	0	1	1	2	9	0	0	0	0	1	0	14
A.1.5.2.2.1 Chinese proficiency tests for ethnic minorities whose first language is not Chinese	0	0	0	1	2	0	0	0	0	0	0	3
A.1.5.2.2.2 Chinese Language should not become a compulsory subject in public examinations	0	0	0	1	1	0	0	0	0	0	0	2
A.1.5.3 Help them to integrate into society	0	0	11	9	17	4	0	0	0	10	3	54
A.1.5.3.1 Government should subsidize the service providers to assist the integration of ethnic minorities	0	0	1	1	1	0	0	0	0	0	0	3
A.1.5.3.2 Promote cultural inclusion in schools	0	0	0	1	1	1	0	0	0	0	0	3
A.1.5.3.3 Government should provide training of cultural	0	0	0	1	1	0	0	0	0	0	0	2

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
sensitivity to service providers and government departments												
A.1.5.3.4 Government should implement Administrative Guidelines on Promotion of Racial Equality to assist ethnic minorities to receive public services e.g. provision of interpretation and translation services	0	0	0	0	1	1	0	0	0	0	0	2
A.1.5.4 Provide educational support to them	0	1	5	7	5	3	0	0	0	2	1	24
A.1.5.5 Strengthen legislation against racial discriminations	0	0	2	3	4	1	0	0	0	2	1	13

Of the 240 comments about ethnic minorities, 81 were about employment (“the construction industry could offer some courses specially designed for ethnic minorities so that they could upgrade their skills and get a better job with better skills”), 68 were about Chinese language of which 54 were about Chinese language training support (“increase the labour force participation rate for ethnic minorities through the provision of extra Chinese courses”) and 54 about helping them integrate into society (“need education and employment support for the ethnic minorities to reduce the barriers to their full social and economic participation”)

2.16 Manpower quality and education

Table 2.1.6 shows the breakdown of the 1,044 comments about manpower quality and education.

Table 2.16 Manpower quality and education

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
A.2 Manpower quality & education	10	122	93	219	219	117	51	1	11	126	75	1044
A.2.1 Improve or provide vocational education	3	59	27	91	77	57	0	0	3	37	34	388
A.2.1.1 Promotion on the career development of less attractive jobs	1	8	3	12	11	10	0	0	0	5	7	57
A.2.1.2 Increase interest from students	0	4	4	19	7	3	0	0	0	2	5	44
A.2.1.2.1 Provide better working benefits for the students after vocational education	0	1	1	2	0	0	0	0	0	1	2	7
A.2.1.3 Provide vocation education which matches social needs	0	7	0	13	8	3	0	0	0	1	5	37
A.2.1.4 Provide more vocationally-oriented subjects in traditional schools	0	2	5	7	8	5	0	0	0	4	2	33
A.2.1.5 More promotion about vocational education	0	9	4	6	3	5	0	0	0	0	1	28
A.2.1.6 Increase subsidized places in vocational institutions	0	2	0	7	6	0	0	0	0	4	3	22
A.2.1.7 Provide degree programmes in vocational education	0	1	1	3	5	3	0	0	0	2	2	17
A.2.1.8 Increase acceptance of vocational education qualifications from employers	0	0	1	5	7	1	0	0	0	0	0	14
A.2.1.8.1 Provide financial incentives to employers, e.g. tax allowance	0	0	0	0	2	1	0	0	0	0	0	3

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
A.2.1.9 Establish more vocational institutions	0	1	0	3	1	2	0	0	1	3	0	11
A.2.1.10 Vocational qualifications should be given an equal status as the mainstream education	0	1	1	0	2	1	0	0	0	1	1	7
A.2.1.11 Provide career services in vocational education programmes	0	0	1	0	0	2	0	0	0	0	0	3
A.2.2 Matching post-secondary education with market or social needs	0	8	17	17	9	14	51	1	3	19	3	142
A.2.2.1 Solve the problem of qualification inflation	0	1	6	7	2	2	0	0	2	6	1	27
A.2.3 Improve university education	0	13	7	13	22	11	0	0	1	14	9	90
A.2.3.1 More publicly-funded education places for graduate and post-graduate programs for local students	0	5	4	5	10	5	0	0	1	10	3	43
A.2.3.2 Subsidize youth to study abroad	0	1	1	1	1	0	0	0	0	0	2	6
A.2.3.3 More publicly-funded education places to overseas or mainland students	0	0	0	0	1	1	0	0	0	1	1	4
A.2.3.4 Government should provide more support for academic research	0	0	0	3	0	0	0	0	0	0	0	3
A.2.3.5 More financial support for undergraduate or postgraduate programmes	0	0	1	0	1	0	0	0	0	0	0	2
A.2.3.6 More private independent universities of approved standard	0	0	0	0	1	0	0	0	0	0	0	1
A.2.4 Encourage or subsidise continuing education more	0	3	7	15	20	4	0	0	2	16	3	70

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
A.2.4.1 Increase CEF funding	0	0	2	6	4	0	0	0	0	6	0	18
A.2.4.2 Simplify the application procedures of reimbursement	0	0	1	2	2	0	0	0	0	1	0	6
A.2.4.3 Provide more evening programmes	0	0	1	0	1	0	0	0	1	1	0	4
A.2.4.4 Review the quality of continuing education	0	0	1	0	1	1	0	0	0	0	1	4
A.2.4.5 Encourage employers to provide 'paid' training leave for employees	0	0	0	0	3	0	0	0	0	1	0	4
A.2.4.6 Provide more overseas programmes	0	0	0	0	1	0	0	0	0	1	0	2
A.2.4.7 Provide more tax allowance	0	0	0	0	2	0	0	0	0	0	0	2
A.2.5 Qualifications Framework	2	3	6	23	18	7	0	0	0	5	1	65
A.2.5.1 Qualifications Framework should be extended to all industries	0	2	1	1	3	2	0	0	0	2	1	12
A.2.5.2 Government should enhance the promotion on Qualifications Framework	0	0	4	1	2	1	0	0	0	0	0	8
A.2.6 Sub-Degree courses (e.g. Associate Degree or High Diploma)	1	7	7	7	13	6	0	0	1	4	6	52
A.2.6.1 More vocational-oriented	0	5	3	1	4	2	0	0	0	1	3	19
A.2.6.2 Enhance the recognition	1	0	3	2	1	1	0	0	0	1	2	11
A.2.6.3 More top-up degrees	0	1	0	2	3	0	0	0	0	2	1	9
A.2.6.4 Do not expand the scale of Associate Degree programmes	0	0	0	0	2	0	0	0	1	0	0	3
A.2.6.5 Diversified types of programmes	0	0	0	1	1	1	0	0	0	0	0	3
A.2.6.6 Subsidize employers to	0	0	0	0	1	1	0	0	0	0	0	2

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
hire fresh graduates												
A.2.6.7 Government should provide more subsidy on Associate Degree courses	0	0	1	1	0	0	0	0	0	0	0	2
A.2.6.8 Abolish Associate Degree programmes	0	1	0	0	0	1	0	0	0	0	0	2
A.2.6.9 Tighten the requirement for admission to Sub-degree programmes	0	0	0	0	1	0	0	0	0	0	0	1
A.2.7 Manpower projection	0	2	2	11	18	6	0	0	0	2	4	45
A.2.8 Provide internship during studying	0	3	5	7	6	4	0	0	0	2	3	30
A.2.9 Improve secondary education	1	2	4	6	10	2	0	0	0	3	2	30
A.2.9.1 Instilling the concept of career planning	1	2	3	5	6	2	0	0	0	0	2	21
A.2.9.2 Abolish Direct Subsidy Scheme	0	0	0	0	1	0	0	0	0	1	0	2
A.2.9.3 Enhance teachers' quality	0	0	0	0	1	0	0	0	0	0	0	1
A.2.10 Employees Retraining Programmes	1	1	3	5	6	4	0	0	0	6	3	29
A.2.10.1 Diversify types of retraining programmes	0	1	0	2	1	1	0	0	0	1	0	6
A.2.10.2 Help the graduates find jobs	0	0	2	0	1	0	0	0	0	0	1	4
A.2.10.3 Should include degree-holders	0	0	0	0	0	0	0	0	0	3	0	3
A.2.10.4 Relax the requirement of admission to Employees Retraining Programmes	0	0	0	0	0	0	0	0	0	1	0	1
A.2.11 Improve the education opportunities of less attractive industries	0	7	1	5	3	1	0	0	0	1	3	21
A.2.12 Subsidize employers to	0	2	1	3	3	0	0	0	0	3	1	13

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
provide job training to youth												
A.2.13 Trainee programme for graduates	0	1	1	3	1	0	0	0	0	3	1	10
A.2.14 Employment support services e.g. teaching interview skills and interpersonal skills, and employment consultation	1	1	0	3	1	0	0	0	0	1	0	7
A.2.15 Hong Kong 's education system should focus on human development by nurturing the soft skills of the local students, e.g. interpersonal skills, building appropriate values, independent thinking or international perspectives	0	0	3	2	2	0	0	0	0	0	0	7
A.2.16 Increase scholarship for students	0	1	0	1	0	1	0	0	0	3	0	6
A.2.17 Provision of education programmes e.g.vocational education or continuing education through internet	0	2	0	0	1	0	0	0	1	0	1	5
A.2.18 Provide scholarships to train different types of labour	0	0	1	1	0	0	0	0	0	2	0	4
A.2.18.1 Cancel offset of internship subsidies with government social welfare e.g. CSSA	0	0	1	0	0	0	0	0	0	0	0	1
A.2.19 Provide exchange programmes for students	0	2	0	0	2	0	0	0	0	0	0	4
A.2.20 HK lacks a coordinated macro manpower planning system	0	0	0	2	2	0	0	0	0	0	0	4
A.2.21 HKSAR Government should set up a Human Capital Department for deriving, executing and monitoring Human Capital policies or strategies for Hong Kong.	0	1	1	1	1	0	0	0	0	0	0	4

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
A.2.22 Unemployment rate of local workers	0	1	0	1	0	0	0	0	0	1	1	4
A.2.23 More training programmes to those from middle management which would be promoted to senior management in the future	0	1	0	1	0	0	0	0	0	1	0	3
A.2.24 More training to teach how to start a business	0	0	0	1	1	0	0	0	0	1	0	3
A.2.25 Provide job matching for graduates	1	1	0	0	1	0	0	0	0	0	0	3
A.2.26 Encourage young people to participate in working holiday programmes	0	0	0	0	0	0	0	0	0	2	0	2
A.2.27 Small class teaching should be practised	0	0	0	0	2	0	0	0	0	0	0	2
A.2.28 Develop education industry to attract young people from Mainland to come to Hong Kong to study self-financed programmes	0	1	0	0	0	0	0	0	0	0	0	1

Among the 1,044 comments about manpower quality and education, 388 were about improving or providing vocational education (“vocational training and retraining must be integral to any efforts to equip younger workers with the requisite capabilities that are aligned with market demand”) including 57 about the promotion of career development of less attractive jobs (“government should convey to young people and their parents that these relatively lower-end jobs also offer prospects for promotion, and show them the career pathways and qualifications framework for these types of jobs”), 142 about post-secondary education matching labour market/social needs (“employers can cooperate and work with post-secondary or tertiary education institutes so as to matching the needs of local economy”), 90 about improving university education (“given the deteriorating quality of university graduates, university places should be increased together with improvement in the quality of university education”), 70 about encouraging or subsidizing continuing education more (“government may encourage people for continuing education by providing

funding to them as they may not be able to afford the fee of continuing education”), 65 about the Qualifications Framework (“believe that the Qualifications Framework will help define clear standards of qualifications and benchmarks of skills, knowledge and other relevant attributes required to perform different jobs at different levels”) and 52 about sub-degree courses (“wondered if there was any program or training which could help associate degree holders to work, especially for those whose subjects were career-oriented”).

2.1.7 Admission of talents

Table 2.1.7 shows the breakdown of the 712 comments about admission of talents.

Table 2.1.7 Admission of talents

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
A.3.1 Admission of talents	2	70	38	62	153	126	0	2	19	171	69	712
A.3.1.1 Barriers facing talent	0	10	9	20	46	24	0	0	0	15	17	141
A.3.1.1.1 Nursery or kindergarten or international school places	0	6	4	13	11	9	0	0	0	3	6	52
A.3.1.1.2 High living cost e.g. rent	0	2	1	2	13	5	0	0	0	4	4	31
A.3.1.1.3 Air quality	0	1	1	3	10	4	0	0	0	1	2	22
A.3.1.1.4 Small living space	0	1	1	0	3	2	0	0	0	3	2	12
A.3.1.1.5 Their family concerns	0	0	0	2	3	0	0	0	0	2	1	8
A.3.1.1.6 Work pressure	0	0	0	0	2	2	0	0	0	0	2	6
A.3.1.1.7 Chinese language training	0	0	1	0	1	1	0	0	0	0	0	3
A.3.1.1.8 Competition on social resources	0	0	0	0	1	0	0	0	0	0	0	1
A.3.1.2 More proactive	0	11	6	8	17	19	0	2	2	12	8	85
A.3.1.2.1 Set up offices around the world	0	0	0	0	1	0	0	0	0	0	0	1
A.3.1.3 Talent admission scheme points test	1	8	0	7	20	6	0	0	2	26	6	76

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
A.3.1.3.1 Review the requirement of approving immigration	1	6	0	7	12	4	0	0	1	13	3	47
A.3.1.3.2 Improve approval process	0	1	0	0	1	1	0	0	1	0	0	4
A.3.1.4 Provide incentives to encourage non-local students or talent to stay and work e.g. scholarship and accommodation	0	9	7	7	13	5	0	0	2	11	9	63
A.3.1.4.1 Lengthen the time allowed to stay in Hong Kong to seek jobs after graduation	0	0	2	2	1	0	0	0	1	1	1	8
A.3.1.4.2 Allow them to have internship or part-time jobs when studying in Hong Kong	0	0	1	0	0	0	0	0	0	0	0	1
A.3.1.5 Target industries	0	8	0	4	14	16	0	0	3	7	5	57
A.3.1.5.1 Target industries which lack manpower such as medical industry	0	5	0	2	10	7	0	0	2	2	2	30
A.3.1.5.2 Target value-added industries	0	2	0	1	2	3	0	0	0	1	1	10
A.3.1.5.3 Target more diversified industries, not only financial or real estates industries	0	0	0	0	1	4	0	0	0	1	1	7
A.3.1.6 Negative impact on existing educated workers	0	4	4	2	5	7	0	0	2	21	7	52
A.3.1.7 Preference for admission of talents	0	7	1	3	3	9	0	0	3	19	4	49
A.3.1.7.1 Prefer	0	6	1	3	2	8	0	0	1	10	3	34
A.3.1.1.2 Not prefer	0	1	0	0	1	1	0	0	2	9	1	15
A.3.1.8 Target overseas students or graduates or professionals	0	0	2	4	8	10	0	0	1	16	4	45
A.3.1.9 Target skilled workers based on the needs of society	0	4	2	4	10	6	0	0	0	13	2	41

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
A.3.1.10 Use local talents first	0	0	1	0	1	7	0	0	0	8	0	17
A.3.1.11 Improve the recruitment process so as to attract talents	0	1	4	0	0	5	0	0	0	1	0	11
A.3.1.12 Issue long term working visas	0	0	1	1	1	2	0	0	0	4	0	9
A.3.1.13 Admit talents to match with economic strategies	0	2	0	1	0	0	0	0	0	1	3	7
A.3.1.14 Strain on social resources increases if more talents come to Hong Kong	0	0	0	0	0	0	0	0	3	3	1	7
A.3.1.15 Entrepreneurship scheme	0	1	0	0	1	0	0	0	1	2	0	5
A.3.1.16 Admitted talents can compete with local talents in order to raise the abilities of local talents	0	0	0	0	1	3	0	0	0	0	0	4
A.3.1.17 Help the talents integrate into Hong Kong community	0	1	0	0	1	1	0	0	0	1	0	4
A.3.1.18 Review should be done to check whether they contribute to Hong Kong or not	1	0	0	0	1	0	0	0	0	0	1	3
A.3.1.19 Impose time frame on working visas of talents in Hong Kong	0	1	0	1	0	1	0	0	0	0	0	3
A.3.1.20 Review the requirement of getting the right of abode of talents and their family	0	0	0	0	1	2	0	0	0	0	0	3
A.3.1.21 Admission of talents increases living cost such as property price	0	0	0	0	2	0	0	0	0	1	0	3
A.3.1.22 Establish agency to deal with the admission of talents	0	1	0	0	2	0	0	0	0	0	0	3
A.3.1.23 Retain Mainland talents to stay in Hong Kong	0	2	0	0	1	0	0	0	0	0	0	3

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
A.3.1.24 Request those employers who admit talents to pay additional fees	0	0	0	0	0	0	0	0	0	1	1	2
A.3.1.25 Admission of talents can ensure economic growth	0	0	0	0	1	1	0	0	0	0	0	2
A.3.1.26 Admission of talents can only serve as a temporary solution	0	0	0	0	2	0	0	0	0	0	0	2
A.3.1.27 Subsidize employers to hire talents	0	0	0	0	0	0	0	0	0	2	0	2
A.3.1.28 Immigrant talents must pay tax to Hong Kong government	0	0	0	0	0	0	0	0	0	1	1	2
A.3.1.29 Trade unions or employer should provide up-to-date information about shortage of labour in order to prove that there is an urgent need to admit talents	0	0	1	0	0	0	0	0	0	0	0	1
A.3.1.30 Income of admitted talents would be transferred overseas, which lead to capital leakage	0	0	0	0	0	0	0	0	0	1	0	1
A.3.1.31 Hong Kong should adopt working holiday scheme which allows talents to come	0	0	0	0	0	0	0	0	0	1	0	1
A.3.1.32 Admit talents other than from Mainland	0	0	0	0	0	0	0	0	0	1	0	1
A.3.1.33 Lower the overall cost through import of talents	0	0	0	0	1	0	0	0	0	0	0	1

Of the 712 comments about immigration of talents, 141 were about barriers to talents (“until the basic environment for nurturing new industries is developed in Hong Kong, there will be few job opportunities in the new-age businesses, and fewer people interested in coming to Hong Kong”), including 52 comments about nursery/kindergarten/school places (“because there are inadequate international

school places, some talents are not willing to work in Hong Kong SAR”), 85 comments about being more proactive (“encourage the government to promote Hong Kong proactively in attracting talents to come to Hong Kong”), 76 about the talent admission scheme points test (“suggested adopting flexibility to fine-tune the talent admission schemes in the light of Hong Kong’s actual requirements”), 63 about providing incentives to encourage non-local students to stay and work (“in order to retain and attract the talented people to work in HK, the pre-requisite is the provision of quality and yet affordable accommodation”), 57 comments about target industries (“the talent admission score should depends on whether the talent suits HK development and prioritized industries, age etc.”) and 52 about the negative impact on existing educated workers (“bringing in talent from overseas makes it hard for local talent to be successful”).

2.1.8 Hong Kong emigrants and their children as returnees

Table 2.1.8 shows the breakdown of the 82 comments about Hong Kong emigrants and their children as returnees (“government should do more in these areas to reach out to Hong Kong people and their families studying / living abroad or in the Mainland and encourage them to return to Hong Kong to work and live”)

Table 2.1.8 Hong Kong emigrants and their children as returnees

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
A.3.2 HK emigrants and their children	0	7	5	12	28	7	0	0	3	11	9	82
A.3.2.1 We should reach out	0	4	0	7	13	4	0	0	3	7	4	42
A.3.2.1.1 Issue HKID card to the children of HK emigrants	0	0	0	0	2	0	0	0	2	2	0	6
A.3.2.1.2 Provide welfare to the children of HK emigrants, eg. schoolings	0	1	0	1	0	1	0	0	0	0	0	3
A.3.2.1.3 Promotion of Hong Kong's current situation e.g. Hong Kong's lifestyle , information of Hong Kong	0	0	0	0	1	1	0	0	0	1	0	3
A.3.2.1.4 Different cultures	0	0	0	0	1	0	0	0	0	0	0	1

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
in terms of working style or language etc in Hong Kong												
A.3.2.2 Barriers facing returnees	0	3	5	5	14	3	0	0	0	2	3	35
A.3.2.2.1 Housing	0	2	3	2	4	1	0	0	0	1	1	14
A.3.2.2.2 School places	0	1	0	1	2	1	0	0	0	0	1	6
A.3.2.2.3 Political environment	0	0	2	1	1	1	0	0	0	1	0	6
A.3.2.2.4 Air quality	0	0	0	1	4	0	0	0	0	0	0	5
A.3.2.2.5 Pace of life	0	0	0	0	2	0	0	0	0	0	1	3
A.3.2.2.6 Food safety	0	0	0	0	1	0	0	0	0	0	0	1
A.3.2.3 The returnees should give up their HKID card and its entitlements before they return so that they will not get the social welfare from two places	0	0	0	0	0	0	0	0	0	2	1	3
A.3.2.4 Develop more value-added industries in order to attract returnees to come	0	0	0	0	1	0	0	0	0	0	0	1
A.3.2.5 HK emigrants must pay tax to Hong Kong government	0	0	0	0	0	0	0	0	0	0	1	1

2.1.9 Importation of low-skilled workers

Table 2.1.9 shows the breakdown of the 9,206 comments about the importation of low-skilled workers.

Table 2.1.9 Importation of low-skilled workers

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
A.3.3 Importation of low-skilled workers	3	82	33	91	117	214	8418	3	23	131	91	9206
A.3.3.1 Protect local workers	2	43	8	35	45	92	5612	0	6	55	41	5939
A.3.3.1.1 Avoid jeopardizing existing low-skilled workers	2	30	7	16	25	60	2806	0	6	39	11	3002
A.3.3.1.1.1 Create more supervisory roles for local workers	0	0	0	1	1	0	0	0	0	0	0	2
A.3.3.1.2 Improve the treatment of local labour rather than import of foreign labour	0	8	0	11	8	24	2806	0	0	12	24	2893
A.3.3.1.3 Use local low-skilled workers first	0	4	1	6	4	6	0	0	0	1	4	26
A.3.3.1.4 Request those employers who import labour to pay additional fees	0	1	0	0	5	1	0	0	0	2	2	11
A.3.3.1.5 High proportion of local workers	0	0	0	2	0	1	0	0	0	1	0	4
A.3.3.1.6 Raise minimum wage first	0	0	0	0	2	0	0	0	0	0	0	2
A.3.3.1.7 Trade unions or employer should provide up-to-date information about shortage of labour in order to prove that there is an urgent need to import labour	0	0	0	0	1	0	0	0	0	0	0	1
A.3.3.2 Regulate imported workers	1	4	4	7	11	8	2806	0	2	23	6	2872
A.3.3.2.1 Impose stringent	0	0	0	3	2	1	2806	0	0	3	2	2817

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
requirement to approve the working visa												
A.3.3.2.2 Impose time frame on working visas of low-skilled labour in Hong Kong	0	3	1	2	5	6	0	0	0	4	2	23
A.3.3.2.3 Review the requirement of getting the right of abode of imported low-skilled labour and their family	1	1	0	1	2	1	0	0	0	6	0	12
A.3.3.2.4 Prevent imported workers from access to social welfare of Hong Kong	0	0	0	1	1	0	0	0	1	4	1	8
A.3.3.2.5 Prevent imported workers from overstay in Hong Kong after their contracts are finished	0	0	2	0	1	0	0	0	0	2	0	5
A.3.3.2.6 Prevent imported workers from committing crime	0	0	1	0	0	0	0	0	1	2	0	4
A.3.3.2.7 Review should be done to check whether they are working or not in Hong Kong	0	0	0	0	0	0	0	0	0	2	0	2
A.3.3.2.8 Imported workers must pay tax to Hong Kong government	0	0	0	0	0	0	0	0	0	0	1	1
A.3.3.3 Prioritise industries	0	17	12	16	24	44	0	1	5	7	17	143
A.3.3.3.1 Tackle manpower shortage in less attractive industries e.g. construction or care industry	0	13	11	12	21	36	0	1	4	6	14	118
A.3.3.4 Preference for importation of low-skilled workers	0	12	1	17	7	26	0	1	6	26	15	111
A.3.3.4.1 Not Prefer	0	6	1	9	5	11	0	0	6	23	8	69
A.3.3.4.2 Prefer	0	6	0	8	2	15	0	1	0	3	7	42
A.3.3.5 Protect imported workers	0	1	3	7	12	11	0	0	0	10	4	48
A.3.3.5.1 Living problems	0	0	2	5	7	5	0	0	0	7	1	27

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
e.g. housing												
A.3.3.5.1.1 Provide comprehensive living support for imported workers e.g. accommodation, food, transport	0	0	1	4	3	2	0	0	0	4	1	15
A.3.3.5.2 Ensure imported workers will not be exploited	0	1	1	2	5	6	0	0	0	3	3	21
A.3.3.6 Lower the overall cost through import of manpower	0	0	3	2	3	10	0	0	0	5	1	24
A.3.3.7 Importation of low-skilled workers can only serve as a temporary solution	0	1	0	1	2	13	0	0	0	0	1	18
A.3.3.8 Make it easier to come and work in Hong Kong	0	3	2	3	4	2	0	1	0	0	2	17
A.3.3.9 Strain on social resources increases if low-skilled workers come to Hong Kong	0	0	0	0	0	1	0	0	3	2	2	8
A.3.3.10 Cultural clashes with local community	0	0	0	1	1	2	0	0	1	0	0	5
A.3.3.11 Come to Hong Kong daily to work	0	0	0	1	0	1	0	0	0	2	1	5
A.3.3.12 Importation of low-skilled workers can ensure economic growth	0	0	0	0	1	2	0	0	0	0	1	4
A.3.3.13 Imported low-skilled workers would become old, which could not solve the aging problem	0	0	0	0	1	0	0	0	0	1	0	2
A.3.3.14 Importation of low-skilled workers increases Hong Kong population	0	0	0	0	2	0	0	0	0	0	0	2
A.3.3.15 Help the low-skilled workers integrate into Hong Kong community	0	0	0	1	0	1	0	0	0	0	0	2
A.3.3.16 Remove extra fee on	0	0	0	0	1	1	0	0	0	0	0	2

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
importation of low-skilled workers												
A.3.3.17 Establish agency to deal with the importation of low-skilled labour	0	0	0	0	1	0	0	0	0	0	0	1
A.3.3.18 Importation of low-skilled workers increases living cost such as property price	0	1	0	0	0	0	0	0	0	0	0	1
A.3.3.19 Target foreign workers who tend to receive information from informal network such as their family members in Philippines	0	0	0	0	1	0	0	0	0	0	0	1
A.3.3.20 Hostile attitude of local people towards low-skilled workers from Mainland China	0	0	0	0	1	0	0	0	0	0	0	1

Of the 9,206 (more than half through channel SCP) comments about the importation of low-skilled workers, 5,939 (more than half through channel SCP) were about protecting existing local low-skilled workers (“government should protect the local workers in terms of wage level and working benefits when importing foreign workers”), 2,817 (more than half through channel SCP) comments about imposing stringent requirements to approve the working visas (“stringent requirements should be imposed on working visas to avoid companies abusing the Talent Admission Scheme, from skipping the recognition procedure of the Labour Advisory Board, and importing many low-skilled workers that would jeopardize local labour”), 143 about prioritizing industries (“necessary to identify the concerned industry which is currently facing a labour shortage”) including 118 about tackling the manpower shortage in less attractive industries, e.g. construction or care (“importation of workers is acceptable in unattractive and labor-intensive industries such as cleansing work and construction”) and 111 about preference for immigration of low-skilled workers – 42 supporting and 69 opposed.

Of the 5,939 (more than half through channel SCP) comments about protecting existing local low-skilled workers, 3,002 (more than half through channel SCP) were

about avoiding jeopardizing existing low-skilled workers and 2,893 (more than half through channel SCP) about improving the treatment of local labour instead of importing foreign labour as a way to tackle manpower shortage.

2.1.10 Other comments on importation of labour and immigration schemes

Table 2.1.10 shows the breakdown of the 413 other comments about importation of labour without specific reference to the qualification or skill level and other immigration schemes.

Table 2.1.10 Other comments on importation of labour and immigration schemes

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
Other comments on importation of labour and immigration schemes	0	28	23	25	79	75	0	1	13	129	40	413
A.3.4 Preference for importation of workers	0	14	7	11	34	45	0	1	7	54	22	195
A.3.4.1 Not prefer	0	7	1	6	18	18	0	1	6	46	11	114
A.3.4.2 Prefer	0	7	6	5	16	27	0	0	1	8	11	81
A.3.5 Protect local labour	0	6	3	4	7	10	0	0	1	22	5	58
A.3.5.1 Use local labour first before the importation of labour	0	6	3	3	7	10	0	0	1	21	5	56
A.3.5.2 Request those employers who import labour to pay additional fees	0	0	0	1	0	0	0	0	0	1	0	2
A.3.6 Impact of imported labour	0	2	3	2	11	9	0	0	1	23	6	57
A.3.6.1 Importation of labour increases living cost such as property price	0	0	0	0	3	3	0	0	0	6	2	14
A.3.6.2 Strain on social resources increases if more foreign labour come to Hong Kong	0	0	1	2	3	1	0	0	0	5	1	13
A.3.6.3 Cultural clashes with local community	0	1	0	0	1	3	0	0	0	5	0	10
A.3.6.4 Imported labour would become old, which could not solve	0	0	1	0	2	0	0	0	0	2	3	8

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
the aging problem												
A.3.6.5 Importation of labour increases Hong Kong population	0	0	0	0	0	1	0	0	0	3	0	4
A.3.6.6 Income of imported labour would be transferred overseas, which lead to capital leakage	0	0	0	0	1	0	0	0	1	1	0	3
A.3.6.7 Imported labour can compete with local labour in order to raise the abilities of local labour	0	0	1	0	1	0	0	0	0	1	0	3
A.3.6.8 Importation of foreign labour can ensure economic growth	0	0	0	0	0	1	0	0	0	0	0	1
A.3.6.9 Lower the overall cost through import of manpower	0	1	0	0	0	0	0	0	0	0	0	1
A.3.7 Capital Investment Scheme	0	1	0	3	8	4	0	0	1	13	2	32
A.3.7.1 Review the requirements for approving the applicant	0	1	0	1	4	2	0	0	1	2	2	13
A.3.7.2 Abolish the scheme	0	0	0	0	3	0	0	0	0	4	0	7
A.3.7.3 Invest and support new industry	0	0	0	2	1	0	0	0	0	2	0	5
A.3.7.4 Pay tax if they want to give birth in Hong Kong	0	0	0	0	0	0	0	0	0	2	0	2
A.3.8 Training for new immigrants	0	1	3	2	12	4	0	0	1	5	1	29
A.3.8.1 Vocational education	0	0	0	1	6	3	0	0	1	3	0	14
A.3.8.1.1 Immigrant workers pay certain amount of training fee	0	0	0	0	1	0	0	0	0	0	0	1
A.3.8.2 Language training	0	1	2	1	6	1	0	0	0	0	0	11
A.3.8.3 Citizenship training	0	0	1	0	0	0	0	0	0	2	1	4
A.3.9 Ways to attract foreign labour	0	1	3	1	2	0	0	0	1	2	0	10
A.3.9.1 Make it easier to come and work in Hong Kong	0	1	3	1	0	0	0	0	0	1	0	6

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
A.3.9.2 Hong Kong should adopt working holiday scheme which allows foreign labour to come	0	0	0	0	1	0	0	0	1	0	0	2
A.3.9.3 Retain Mainland staff to stay in Hong Kong	0	0	0	0	1	0	0	0	0	0	0	1
A.3.9.4 Entrepreneurship scheme	0	0	0	0	0	0	0	0	0	1	0	1
A.3.10 Regulate imported labour	0	0	2	0	1	0	0	0	1	4	1	9
A.3.10.1 Impose time frame on working visas of imported labour in Hong Kong	0	0	1	0	1	0	0	0	0	1	0	3
A.3.10.2 Imported workers must pay tax to Hong Kong government	0	0	0	0	0	0	0	0	0	1	1	2
A.3.10.3 Review the requirement of getting the right of abode of imported labour and their family	0	0	0	0	0	0	0	0	0	2	0	2
A.3.10.4 Imported workers should place certain amount of deposit upon their arrival to Hong Kong	0	0	1	0	0	0	0	0	1	0	0	2
A.3.11 Import foreign labour other than from Mainland	0	0	0	0	0	0	0	0	0	3	3	6
A.3.12 Establish agency to deal with the import of labour	0	0	0	1	4	0	0	0	0	0	0	5
A.3.12.1 Job matching	0	0	0	1	3	0	0	0	0	0	0	4
A.3.13 Importation of workers can only serve as a temporary solution	0	0	0	1	0	3	0	0	0	1	0	5
A.3.14 Tackle the manpower shortage in some industries	0	0	2	0	0	0	0	0	0	2	0	4
A.3.15 Help the imported workers integrate into Hong Kong	0	2	0	0	0	0	0	0	0	0	0	2

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
community												
A.3.16 Provision of infrastructural facilities e.g. hospitals and schools	0	1	0	0	0	0	0	0	0	0	0	1

Of the 413 comments about other immigration issues (i.e. not relating to low-skilled workers or talents, 195 were about preference for importation of workers – of which 81 were in support and 114 opposed, 58 were about protecting local labour including 56 about using local labour first (“there was still a lot of room to increase the labour participation rate of women, youth and ethnic minorities - except for very special jobs, importing foreign labour should be the last option”) and 57 about the impact on local labour (“importation of foreign labour causes demand for housing to increase and thus property prices will increase”).

2.1.11 Other manpower issues

Table 2.1.11 shows the breakdown of the 701 comments about other manpower issues.

Table 2.1.11 Other manpower issues

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
Other manpower issues	15	56	39	120	141	86	51	0	23	124	46	701
A.1.6 Encourage those capable welfare or CSSA recipients or the unemployed to work	0	4	2	9	16	6	51	0	6	30	6	130
A.1.6.1 Provide job training to them	0	0	1	2	3	3	0	0	0	7	3	19
A.1.6.2 Offer job matching	0	0	0	2	2	0	0	0	0	3	0	7
A.1.6.3 Offer short term unemployment benefits instead of CSSA	0	0	1	0	3	0	0	0	0	2	0	6

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
A.1.6.4 Subsidize employers to hire them	0	0	0	0	2	0	0	0	1	2	0	5
A.1.6.5 Reduce the provision of welfare resources if they are still unwilling to work	0	1	0	0	0	1	0	0	1	2	0	5
A.1.6.6 Review working hours requirement as they have to take care of their families	0	0	0	1	0	0	0	0	0	0	0	1
A.1.7 Implement standard working hours	2	8	0	28	12	14	0	0	1	12	7	84
A.1.7.1 Set up maximum working hours	0	0	0	6	5	1	0	0	0	3	1	16
A.1.8 New industries and new job opportunities	0	17	6	4	17	4	0	0	1	11	10	70
A.1.8.1 Redevelop industrial sector e.g. Encourage manufacturers to return	0	2	0	0	2	0	0	0	0	3	1	8
A.1.8.2 Government should provide more support to newly-developed industries	0	1	0	1	2	1	0	0	0	0	1	6
A.1.8.3 Investment in value-added industries	0	2	0	0	1	0	0	0	0	0	2	5
A.1.9 Recognition of non-local qualifications	1	5	8	14	13	6	0	0	7	7	2	63
A.1.9.1 Recognition of Mainland qualifications	1	2	1	6	8	1	0	0	3	2	2	26
A.1.9.2 Recognition of overseas medical qualification	0	3	2	7	3	3	0	0	2	3	0	23
A.1.10 Increase minimum wage	3	2	3	10	4	12	0	0	0	4	4	42
A.1.11 Government should work with less attractive industries to improve their pay, other working benefits, etc	2	4	1	8	8	8	0	0	0	1	5	37
A.1.12 Encourage or provide	2	0	3	2	8	1	0	0	2	10	1	29

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
subsidy for starting a business												
A.1.12.1 Solve the problem of high rent	1	0	1	0	1	0	0	0	0	3	1	7
A.1.13 Create more job opportunities	1	3	4	2	9	3	0	0	2	3	2	29
A.1.14 Shorter working hours	1	1	1	3	6	8	0	0	1	3	1	25
A.1.15 Adopt labour-saving measures e.g. automatic cashier machine	0	4	1	2	5	4	0	0	0	8	0	24
A.1.16 Enhance labour rights to encourage work participation	0	2	0	8	6	4	0	0	0	2	2	24
A.1.17 Increase transport or food allowance	1	1	0	5	2	1	0	0	0	5	1	16
A.1.18 No short-term contract jobs or casual work	1	0	0	4	5	2	0	0	1	2	0	15
A.1.19 Increase labour holiday	0	0	0	8	3	1	0	0	0	0	0	12
A.1.20 Government should enhance the promotion on less attractive industries	0	2	4	0	5	0	0	0	0	0	0	11
A.1.21 Maintain sufficient labour force to ensure economic growth	0	0	0	1	2	6	0	0	0	0	2	11
A.1.22 Allow torture claimants to work	0	0	2	1	1	0	0	0	0	5	0	9
A.1.23 Subsidize those who are willing to do less attractive jobs	0	0	0	2	0	1	0	0	0	4	1	8
A.1.24 Better management in order to retain the existing staff	0	0	0	2	2	1	0	0	0	3	0	8
A.1.25 Review '418' rule under Employment Ordinance to protect the welfare of part-time staff	1	2	0	4	1	0	0	0	0	0	0	8
A.1.26 Abolish MPF Scheme	0	1	0	0	2	0	0	0	1	2	1	7
A.1.27 Abolish minimum wage policy	0	0	2	1	2	0	0	0	0	1	0	6
A.1.28 Facilitate rehabilitated	0	0	0	1	0	0	0	0	0	4	0	5

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
offenders to work												
A.1.28.1 Provide vocational training to rehabilitated offenders	0	0	0	0	0	0	0	0	0	1	0	1
A.1.29 Employment scheme for teenagers	0	0	0	0	2	2	0	0	0	1	0	5
A.1.30 Shortage of labour is due to increasing infrastructure projects and individual visitors from Mainland	0	0	0	0	2	0	0	0	0	0	1	3
A.1.31 Improve working efficiency or technology level to increase productivity so as to ensure economic growth	0	0	1	0	1	0	0	0	0	1	0	3
A.1.32 More infrastructure projects to encourage people to work	0	0	0	1	0	0	0	0	0	2	0	3
A.1.33 Train or hire middle-aged people	0	0	0	0	2	0	0	0	0	0	0	2
A.1.34 Lower the legal age of working e.g 15 years old	0	0	0	0	1	0	0	0	0	1	0	2
A.1.35 Government should enhance the promotion on flexible working culture, e.g. home office	0	0	1	0	0	1	0	0	0	0	0	2
A.1.36 Create a free job market between Macau and Hong Kong	0	0	0	0	2	0	0	0	0	0	0	2
A.1.37 Government is responsible for ensuring sufficient workers	0	0	0	0	1	0	0	0	0	0	0	1
A.1.38 Legislate against sexual orientation discrimination in work place	0	0	0	0	1	0	0	0	0	0	0	1
A.1.39 Enhance the protection of labour who have occupational illness	0	0	0	0	0	1	0	0	0	0	0	1
A.1.40 Better allocation of manpower	0	0	0	0	0	0	0	0	0	1	0	1
A.1.41 Allow dependents of HK permanent residents to work in Hong	0	0	0	0	0	0	0	0	0	1	0	1

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
Kong												
A.1.42 Regulate employers to offer overtime pay	0	0	0	0	0	0	0	0	1	0	0	1

Of the 701 comments about other manpower issues, there were 130 comments about encouraging those on welfare and CSSA recipients who are capable of work to work (“review the comprehensive social security assistance scheme with a view to introducing measures for encouraging unemployed yet capable workers to return to the employment market”), 84 about implementing standard working hours (“propose standard working hours for the sake of the overall development of Hong Kong, as not only can it relieve one's intense working pressure, but it can also allow more time for young adults to handle their private affairs such as dating and marriage, 70 comments about new industries and new job opportunities (“increase the diversity of jobs by developing new industries”) and 63 about recognition of non-local qualifications (“government recognizing qualifications of mainland professionals so as to alleviate the demand for professionals”).

2.2 Marriage and family

Of the 2,240 comments about marriage and family⁵, there were 574 comments about support for marriage and family, 435 comments about fertility and pregnancy support and 1,231 comments about barriers for marriage and family.

2.2.1 Support for marriage and family

Table 2.2.1 shows the breakdown of the 574 comments about support for marriage and family.

⁵ To avoid overlap with the section on female participation in the workplace, all comments about family-friendly workplace are shown in section 2.1.1 and all comments about marriage and fertility are shown here.

Table 2.2.1 Support for marriage and family

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
A.4.1-A.4.2	6	57	21	65	124	44	0	6	15	212	24	574
A.4.1 Family support	6	57	18	62	123	44	0	6	15	210	24	565
A.4.1.1 Family financial support	4	36	12	46	74	34	0	5	8	136	17	372
A.4.1.1.1 Tax benefit	1	21	4	21	28	18	0	1	2	64	8	168
A.4.1.1.2 Child subsidies	3	13	6	17	29	3	0	3	6	49	7	136
A.4.1.1.2.1 Education subsidies	1	3	2	3	11	0	0	1	1	16	2	40
A.4.1.1.2.2 Health care subsidies	0	1	1	3	3	0	0	1	1	4	0	14
A.4.1.1.3 Cash benefit	0	1	1	6	10	8	0	1	0	11	0	38
A.4.1.2 Family services	2	15	4	9	33	7	0	0	7	63	7	147
A.4.1.2.1 Subsidized housing schemes	2	14	3	6	30	5	0	0	7	53	6	126
A.4.1.2.1.1 Shorten the waiting time of public housing if families have children	1	0	0	1	8	2	0	0	1	10	2	25
A.4.1.2.1.2 Provide or assist to buy a large apartment if families have more children	0	0	1	0	2	0	0	0	0	5	1	9
A.4.1.2.2 More nursery or breastfeeding rooms in shopping malls	0	1	0	2	0	2	0	0	0	6	1	12
A.4.1.2.3 Improve medical services of public hospitals for children	0	0	0	1	1	0	0	0	0	2	0	4
A.4.1.2.4 Provide support to those who adopted children	0	0	0	0	1	0	0	0	0	1	0	2
A.4.1.2.5 Provide more facilities for playing	0	0	1	0	0	0	0	0	0	1	0	2
A.4.1.3 Parental education	0	1	1	4	2	1	0	0	0	7	0	16
A.4.1.4 Provide life education to encouraging giving birth	0	3	0	3	5	1	0	0	0	0	0	12
A.4.1.5 Encourage them to	0	0	1	0	3	0	0	0	0	2	0	6

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
adopt children												
A.4.1.6 Who pays for family support	0	0	0	0	4	0	0	0	0	0	0	4
A.4.1.7 Review the function and role of The Family Planning Association of Hong Kong	0	0	0	0	1	0	0	0	0	0	0	1
A.4.2 Marriage support	0	0	3	3	1	0	0	0	0	2	0	9
A.4.2.1 Assist single people to find a partner	0	0	2	0	1	0	0	0	0	0	0	3

Of the 574 comments about support for marriage and family, 565 were about support for family including 372 about financial support for families and 147 about other forms of family support.

Of the 372 comments about financial support for families, 168 were about tax benefits (“introducing tax incentives to encourage child birth”), and 136 were about child subsidies (“government should provide more subsidies to children, taking reference from the level of Old Age Allowance as the rationale of both allowances was quite similar”).

Of the 147 comments about other forms of family support, 126 were about subsidised housing (“newly-married couples need to be given priority in obtaining a home of their own”).

2.2.2 Fertility and pregnancy support

Table 2.2.2 shows the breakdown of the 435 comments about fertility and pregnancy support.

Table 2.2.2 Fertility and pregnancy support

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
A.4.3 Fertility and pregnancy support	4	22	16	61	101	31	0	3	5	162	30	435
A.4.3.1 Pregnancy financial support	2	5	1	11	28	5	0	1	5	48	12	118
A.4.3.1.1 Fertility treatment financial support	1	2	1	4	10	1	0	0	0	17	4	40
A.4.3.1.2 One off cash payment	0	0	0	1	3	0	0	1	3	12	0	20
A.4.3.1.3 Obstetric services subsidies	1	0	0	3	4	0	0	0	0	4	1	13
A.4.3.1.4 Provide tax benefits for pregnancy	0	0	0	0	1	1	0	0	0	0	1	3
A.4.3.2 Longer maternity leave	1	3	5	19	15	3	0	1	0	40	5	92
A.4.3.3 Provide or longer paternity leave	0	1	3	21	23	7	0	1	0	24	3	83
A.4.3.4 Access to fertility treatment	0	0	1	1	12	5	0	0	0	20	5	44
A.4.3.4.1 Shorten the waiting time of receiving fertility treatment in public hospitals	0	0	0	0	5	3	0	0	0	9	3	20
A.4.3.4.2 Increase the maximum age of women receiving fertility treatment in public hospitals	0	0	0	0	2	0	0	0	0	5	0	7
A.4.3.4.3 Offer training to those doctors who provide fertility treatment	0	0	1	0	1	2	0	0	0	2	0	6
A.4.3.4.4 Artificial insemination with husband's semen(AIH) should be provided in public hospitals	0	0	0	0	0	0	0	0	0	1	1	2
A.4.3.5 Do not support the idea of financing fertility treatment	0	3	2	3	6	4	0	0	0	2	3	23
A.4.3.5.1 Heavy burden on	0	1	0	0	2	2	0	0	0	0	0	5

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
the financial budget												
A.4.3.5.2 Lower success rate	0	1	0	1	1	1	0	0	0	0	1	5
A.4.3.5.3 Subsidizing reproductive technology might encourage women to further delay their childbearing	0	1	0	0	0	0	0	0	0	0	0	1
A.4.3.6 Education about infertility or delayed marriage or child bearing	0	2	2	1	9	1	0	0	0	8	0	23
A.4.3.6.1 Assign a government official or ambassador to carry out promotion on giving birth	0	0	0	0	0	0	0	0	0	1	0	1
A.4.3.7 Improve fertility technology	1	2	2	2	4	0	0	0	0	5	0	16
A.4.3.7.1 Side effects of fertility treatment	0	0	1	1	2	0	0	0	0	2	0	6
A.4.3.7.2 Legislation to cope with fertility technology development	1	1	1	0	1	0	0	0	0	0	0	4
A.4.3.8 Improve obstetric services	0	0	0	0	2	2	0	0	0	6	1	11
A.4.3.8.1 Shorten the waiting time of taking obstetric examinations in public hospitals	0	0	0	0	1	0	0	0	0	3	1	5
A.4.3.9 Counseling service for pregnant women	0	0	0	1	1	0	0	0	0	1	1	4
A.4.3.10 Baby products	0	1	0	0	1	2	0	0	0	0	0	4
A.4.3.11 Promotion on fertility treatment or IVF	0	0	0	0	0	0	0	0	0	1	0	1

Of the 435 comments about fertility and pregnancy support, 118 were about financial support for pregnancy (“giving direct subsidy and allowance for pregnancy can help people to raise families”), 92 about longer maternity leave (“maternity leave could be extended to three months”) and 83 about provision of paternity leave (“introduce 10 days paid paternity leave for men to provide support for this critical time for their

spouse and child to prevent postpartum depression”).

2.2.2 Barriers for marriage and family

Table 2.2.2 shows the breakdown of the 1,231 comments about barriers for marriage and family.

Table 2.2.2 Barriers for marriage and family

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
A.4.4 Barriers for marriage and family	14	89	44	70	181	216	0	2	12	355	248	1231
A.4.4.1 Housing costs	3	17	8	8	46	47	0	0	5	76	53	263
A.4.4.1.1 Higher housing costs limit the size of apartment	1	4	4	0	9	17	0	0	1	12	11	59
A.4.4.2 Access to education	3	12	4	7	26	34	0	0	2	64	32	184
A.4.4.2.1 Access to kindergarten or primary or secondary school	2	6	1	2	12	21	0	0	1	24	8	77
A.4.4.2.3 Access to quality education	1	1	2	3	5	0	0	0	1	13	1	27
A.4.4.2.4 Access to university	0	0	1	0	2	3	0	0	0	1	5	12
A.4.4.2.5 Access to international schooling	0	0	0	0	0	1	0	0	0	2	0	3
A.4.4.2.6 Access to private schooling	0	0	0	0	0	0	0	0	0	1	0	1
A.4.4.2.7 Access to small class teaching	0	0	0	0	0	0	0	0	0	1	0	1
A.4.4.3 Higher cost of commodities or too costly to raise children	1	17	3	3	20	25	0	0	0	31	34	134
A.4.4.4 Education costs	1	7	3	14	17	12	0	1	1	30	10	96
A.4.4.4.1 Free education or learning activities	1	7	1	11	11	2	0	1	1	19	4	58

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
A.4.4.4.2 Evaluate School Fee Remission Scheme	0	0	0	2	1	5	0	0	0	5	0	13
A.4.4.4.3 Subsidize kindergartens which provide transportation and so on	0	0	0	0	0	0	0	0	0	1	1	2
A.4.4.5 Competition for milk powder	2	4	1	2	10	7	0	0	0	20	22	68
A.4.4.6 Education system	0	5	8	2	6	15	0	0	1	13	12	62
A.4.4.6.1 Lack of education about dating or sex education	0	0	4	0	1	2	0	0	0	2	2	11
A.4.4.6.2 Long period of time for studying delay working which is the foundation of marriage	0	0	1	1	1	4	0	0	0	2	1	10
A.4.4.7 Long working hours	1	3	2	8	8	11	0	0	0	13	13	59
A.4.4.8 Low level of salary	1	3	0	2	6	3	0	1	0	22	8	46
A.4.4.9 Competition for hospital places for delivery of baby	2	3	1	1	4	4	0	0	1	10	17	43
A.4.4.10 No one take care of the children	0	3	0	1	1	12	0	0	0	10	4	31
A.4.4.11 Unemployment fears	0	2	2	2	3	3	0	0	1	11	3	27
A.4.4.12 Social stability concerns	0	1	1	3	1	6	0	0	0	6	7	25
A.4.4.13 Competition for social resources	0	0	0	1	5	1	0	0	0	13	5	25
A.4.4.14 Social mobility	0	4	5	1	2	4	0	0	0	6	2	24
A.4.4.14.1 Career prospect	0	3	2	1	1	1	0	0	0	2	1	11
A.4.4.15 Political stability fears	0	3	1	2	3	3	0	0	0	3	2	17
A.4.4.16 Contract job concerns	0	0	1	1	3	0	0	0	0	9	2	16
A.4.4.17 Young people enjoy high standard of living rather than giving birth	0	1	1	1	0	3	0	0	0	1	7	14
A.4.4.18 Late marriage	0	1	0	0	1	9	0	0	0	0	2	13
A.4.4.19 Looking after children	0	0	0	2	0	1	0	0	0	5	2	10

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
is time-consuming												
A.4.4.20 Have to support retired parents	0	0	0	1	2	0	0	0	0	2	4	9
A.4.4.21 Air quality concerns	0	1	0	1	2	3	0	0	0	1	0	8
A.4.4.22 Society greatly emphasizes on intense competition of children	0	0	0	0	0	5	0	0	0	0	3	8
A.4.4.23 Too easy to obtain abortion	0	0	0	1	5	0	0	0	0	1	0	7
A.4.4.24 Difficulties in sex life	0	0	1	0	1	2	0	0	0	0	2	6
A.4.4.25 Too narrow industrial base in Hong Kong	0	0	0	0	2	1	0	0	0	3	0	6
A.4.4.26 Flexibility in working location	0	0	1	2	1	0	0	0	0	0	0	4
A.4.4.27 Concern of being disconnected to the society	0	1	0	0	1	0	0	0	0	2	0	4
A.4.4.28 Large enterprises monopolize Hong Kong economy, which greatly affects the living of Hong Kong people	0	0	0	1	0	1	0	0	1	1	0	4
A.4.4.29 Hong Kong society advocates sexual diversity	0	0	0	0	3	0	0	0	0	0	0	3
A.4.4.30 Environmental protection concerns	0	1	0	1	0	0	0	0	0	1	0	3
A.4.4.31 Difficult for women to find a partner because they have achieved higher academic attainment and financial independence	0	0	0	0	1	2	0	0	0	0	0	3
A.4.4.32 Poor health care	0	0	0	1	0	1	0	0	0	0	0	2
A.4.4.33 Skewed sex ratio (e.g. there were not enough men)	0	0	1	0	0	0	0	0	0	0	1	2
A.4.4.34 Increasing divorce rate deters people to get married	0	0	0	1	0	0	0	0	0	0	1	2
A.4.4.35 Food safety	0	0	0	0	0	1	0	0	0	1	0	2

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
A.4.4.36 Dual citizenship concerns	0	0	0	0	1	0	0	0	0	0	0	1
A.4.4.36.1 Children born overseas of Hong Kong Permanent Residents should be permanent residents	0	0	0	0	1	0	0	0	0	0	0	1

Of the 1,231 comments about barriers for marriage and family, 263 were about housing costs, including 59 about this limiting apartment size (“housing policy discourages some Hong Kong SAR citizens to bear children because of high property price”), 184 were about access to education, including 77 about access to kindergartens or schools (“couples may need to be worried about a kindergarten place even during pregnancy due to the insufficient capacity”), 134 were that it is too costly to raise children (“many couples nowadays do not want to give birth because they think they cannot afford the expenses and resources to raise a child”), 96 were about education costs of which 58 were about free education or learning activities (“implementation of 15-year free education was very important in terms of nurturing citizens with quality”), 68 about competition for milk powder (“export controls on infant powdered formula should be kept in place to let Hong Kong parents have enough infant powdered formula for their infant children, which would unquestionably help local parents to raise their children”), 62 about the education system (“young couples in Hong Kong were not willing to have children because of bad education policies like the Direct Subsidy Scheme and spoon-fed education”) and 59 about long working hours (“long working hours are common in Hong Kong, so young couples are generally worried if they would have enough time to take care of their children”).

2.3 Ageing

Within the 762 comments about ageing, there were 211 comments about active ageing, 62 comments about the silver hair market, 103 comments about retiring outside Hong Kong and 386 comments about elderly services and care.

2.3.1 Active ageing

Table 2.3.1 shows the breakdown of the 211 comments about active ageing.

Table 2.3.1 Active ageing

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
A.5.1 Active ageing	0	16	10	34	91	22	0	2	0	26	10	211
A.5.1.1 Elderly volunteers	0	9	4	6	24	7	0	0	0	11	3	64
A.5.1.1.1 Provide matching services to elderly with different interests and skills to choose appropriate types of volunteer services	0	1	0	0	2	0	0	0	0	1	1	5
A.5.1.1.2 Offer small amount of allowance to elderly volunteers	0	0	0	1	0	0	0	0	0	0	1	2
A.5.1.2 Build age-friendly city	0	2	1	20	26	5	0	1	0	2	2	59
A.5.1.2.1 Establish barrier free community	0	1	0	9	8	3	0	0	0	0	1	22
A.5.1.2.2 Educate the public to respect the elderly	0	0	0	4	6	2	0	0	0	0	1	13
A.5.1.2.3 Tackle the light pollution which affects the living of the elderly	0	0	0	0	0	0	0	0	0	0	0	0
A.5.1.3 Encourage elderly to learn	0	3	5	5	19	7	0	0	0	4	0	43
A.5.1.3.1 Elder Academy	0	2	2	1	5	3	0	0	0	0	0	13
A.5.1.3.1.1 Limitation of programmes	0	0	0	1	3	3	0	0	0	0	0	7
A.5.1.3.1.1.1 Time	0	0	0	1	1	1	0	0	0	0	0	3
A.5.1.3.1.1.2 Programme design	0	0	0	0	1	1	0	0	0	0	0	2
A.5.1.3.1.1.3 Level of charge	0	0	0	0	1	0	0	0	0	0	0	1

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
A.5.1.3.2 Expand their social network	0	0	0	0	6	0	0	0	0	1	0	7
A.5.1.3.3 Government should implement a better strategy of education programmes for elderly to learn e.g. elderlys' participation in programme design	0	0	1	1	2	1	0	0	0	0	0	5
A.5.1.3.4 Government should promote education programmes to elderly	0	0	1	0	2	0	0	0	0	0	0	3
A.5.1.4 Encourage or subsidize the elderly to take care of their grand children	0	2	0	3	9	2	0	0	0	3	3	22
A.5.1.5 Provide more facilities or places for leisure	0	0	0	0	10	1	0	0	0	3	1	15

Of the 211 comments about active ageing, 64 were about elderly volunteers (“government should help provide opportunities for retirees to continue to work as volunteers”) and 59 were about building an age-friendly city (“building an age-friendly environment can improve the quality of life of senior citizens”).

2.3.2 Silver hair market

Table 2.3.2 shows the breakdown of the 62 comments about the silver hair market (“government should encourage the entrepreneurs and businessmen to prepare for the silver hair market, which will become popular as the future generation of old people will be more open-minded and wealthy”).

Table 2.3.2 Silver hair market

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
A.5.2 Silver hair market	0	2	8	15	21	4	0	2	0	7	3	62
A.5.2.1 Silver hair products and services	0	0	5	4	12	3	0	0	0	4	0	28
A.5.2.1.1 Provide specific tours for the elderly	0	0	0	0	3	1	0	0	0	1	0	5
A.5.2.1.2 Professional training courses	0	0	2	0	2	0	0	0	0	0	0	4
A.5.2.2 Government support for silver hair market	0	0	2	8	3	0	0	0	0	1	1	15
A.5.2.3 Protect elderly against unfair trade practices	0	1	1	0	1	1	0	0	0	0	1	5

2.3.3 Retiring outside Hong Kong

Table 2.3.3 shows the breakdown of the 103 comments about retiring outside Hong Kong, of which all 103 were about retiring in the mainland (“securing places in care homes on the Mainland should be investigated further but only if the standard of residential and medical care provided can be guaranteed to be equal to or above that available in Hong Kong”).

Table 2.3.3 Retiring outside Hong Kong

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
A.5.3 Retire outside Hong Kong	1	7	6	19	33	11	0	0	1	22	3	103
A.5.3.1 Retire in Mainland	1	7	6	19	33	11	0	0	1	22	3	103
A.5.3.1.1 Provide assistance to elderly e.g. financial, medical, transport, housing	0	3	2	7	17	4	0	0	0	7	1	41
A.5.3.1.2 Not attractive	0	1	3	6	12	3	0	0	0	11	2	38
A.5.3.1.2.1 Lower quality	0	1	3	2	5	1	0	0	0	2	0	14

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
of medical services												
A.5.3.1.2.2 Living cost increases	0	0	0	1	2	1	0	0	0	2	1	7
A.5.3.1.2.3 Lower quality of living	0	0	0	1	3	0	0	0	0	2	0	6
A.5.3.1.2.4 Difficult to adapt to a new environment	0	0	0	1	0	0	0	0	0	0	0	1

2.3.4 Support for the elderly

Table 2.3.4 shows the breakdown of the 386 comments about support for the elderly.

Table 2.3.4 Support for the elderly

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
Support for the elderly	3	25	8	59	131	65	0	0	11	58	26	386
A.5.4 Elderly care services	3	19	5	46	107	48	0	0	11	40	17	296
A.5.4.1 Financial support	3	11	1	16	21	15	0	0	5	18	2	92
A.5.4.1.1 Implementation of universal retirement protection scheme	3	7	0	12	8	5	0	0	2	6	2	45
A.5.4.1.2 Increase old age allowance	0	2	0	2	3	2	0	0	2	3	0	14
A.5.4.1.3 The threshold of concession schemes for elderly should be lowered to the age of 60	0	1	0	0	2	1	0	0	1	1	0	6
A.5.4.1.4 Enhancement or promotion of 'money follows the user' subsidy model to choose the service provider they want	0	0	0	0	2	3	0	0	0	1	0	6
A.5.4.1.5 Reverse mortgage	0	0	0	0	1	1	0	0	0	2	0	4

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
A.5.4.1.5.1 Promote the implementation of reverse mortgage	0	0	0	0	1	1	0	0	0	1	0	3
A.5.4.1.5.2 Increase number of commercial institutions which provide reverse mortgage	0	0	0	0	0	0	0	0	0	1	0	1
A.5.4.1.6 Concession schemes should be implemented in all transport services e.g.minibus	0	0	0	0	1	1	0	0	0	1	0	3
A.5.4.1.7 Cancel asset assessment of old age living allowance	0	0	0	0	2	0	0	0	0	0	0	2
A.5.4.1.8 Provide investment scheme for elderly in order to enhance retirement protection	0	0	0	0	1	0	0	0	0	0	0	1
A.5.4.2 Residential care	0	5	3	8	39	12	0	0	1	8	5	81
A.5.4.2.1 Increase subsidized residential care services	0	2	1	1	17	6	0	0	0	4	4	35
A.5.4.2.2 Train more care workers	0	1	1	3	8	2	0	0	0	2	1	18
A.5.4.2.3 Improve residential care services	0	0	0	2	2	3	0	0	0	1	0	8
A.5.4.2.4 Government should manage all residential care homes	0	0	0	1	0	0	0	0	1	1	0	3
A.5.4.2.5 Reserve land for residential care	0	0	0	0	2	0	0	0	0	0	0	2
A.5.4.2.6 Government should increase the promotion of residential care in order to increase the acceptance of elderly towards living in residential care homes	0	0	0	0	1	0	0	0	0	0	0	1
A.5.4.3 Medical care	0	0	0	7	31	12	0	0	1	9	8	68
A.5.4.3.1 Improve the quality of medical services	0	0	0	6	20	7	0	0	1	6	7	47

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
A.5.4.3.1.1 Provide more subsidies for medical care	0	0	0	1	4	2	0	0	0	1	1	9
A.5.4.3.1.2 Increase manpower	0	0	0	1	3	1	0	0	0	1	0	6
A.5.4.3.1.3 Cut the waiting time for patients	0	0	0	0	2	2	0	0	0	0	0	4
A.5.4.3.1.4 Provide more geriatric training to medical practitioners	0	0	0	1	2	0	0	0	0	0	0	3
A.5.4.3.1.5 Provide integration of medical services	0	0	0	1	1	0	0	0	0	0	0	2
A.5.4.3.2 Increase community healthcare	0	0	0	1	3	2	0	0	0	0	1	7
A.5.4.3.3 Development of Chinese Medicine	0	0	0	0	1	1	0	0	0	2	0	4
A.5.4.4 Community care	0	3	1	8	12	3	0	0	1	4	2	34
A.5.4.4.1 Increase government funded community care services	0	2	0	3	7	0	0	0	0	0	1	13
A.5.4.4.2 More supporting resources such as telecommunication technology should be used so that the elderly know more about the community care services	0	0	0	1	0	0	0	0	0	0	1	2
A.5.4.5 Improve working treatment of care workers so that better services will be provided to the elderly	0	0	0	2	2	2	0	0	2	0	0	8
A.5.4.6 Provide assistance such as mental support and financial incentives to informal carers who take care of their elderly spouse or parents	0	0	0	2	1	1	0	0	1	0	0	5
A.5.5 Provision of elderly housing	0	6	3	6	12	12	0	0	0	13	6	58

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
A.5.5.1 Provide housing scheme e.g. Harmonious Families Transfer Scheme for elderly to live with or near their children	0	5	1	4	3	0	0	0	0	5	1	19
A.5.5.1.1 Shorten the waiting time for the Transfer Scheme	0	1	0	1	0	0	0	0	0	1	0	3
A.5.5.2 Designate a district for the elderly to live	0	1	0	1	3	4	0	0	0	6	1	16
A.5.5.3 Encourage private development or involvement of elderly housing	0	0	1	0	2	3	0	0	0	0	3	9
A.5.5.3.1 Provide financial incentives to developers to build elderly housing	0	0	0	0	1	0	0	0	0	0	1	2
A.5.5.4 Establish elderly housing with barrier-free standards	0	0	1	1	1	2	0	0	0	0	1	6
A.5.5.5 Revision of Points System of public housing for elderly	0	0	0	0	1	1	0	0	0	0	0	2
A.5.6 Review MPF	0	0	0	5	5	4	0	0	0	3	0	17
A.5.6.1 Government, instead of financial institutions, should manage the MPF	0	0	0	0	1	0	0	0	0	0	0	1
A.5.6.2 Government should increase employers' statutory contribution to MPF	0	0	0	0	0	0	0	0	0	1	0	1
A.5.7 Elderly emotional needs	0	0	0	1	4	1	0	0	0	0	3	9
A.5.7.1 Provide emotional support through community support services	0	0	0	1	2	1	0	0	0	0	3	7
A.5.8 Provide necessities such as food to elderly	0	0	0	0	2	0	0	0	0	1	0	3
A.5.9 Hong Kong as an international city, lacks preparedness in handling the issue of ageing	0	0	0	1	0	0	0	0	0	1	0	2

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
A.5.10 Government should not reduce the social welfare of elderly	0	0	0	0	1	0	0	0	0	0	0	1

Of the 386 comments about elderly support, 296 were about elderly care and 58 were about provision of elderly housing (“important questions were whether housing suit senior citizens living alone and what incentive there could be to encourage younger generations to live with their parents and grandparents”).

Of the 296 comments about elderly care, 92 were about financial support (“stressed the need to develop universal retirement protection to reduce elderly poverty”), 81 were about residential care (“government should continuously increase Residential Care Services and Day Care Centres”) and 68 were about medical care (“government should plan the medical policy to cope with the aging of Hong Kong people in the future”).

2.4 Population growth

Table 2.4 shows the breakdown of the 978 comments about population growth.

Table 2.4 Population growth

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
A.10 Population growth	8	18	1	5	173	22	476	0	12	173	90	978
A.10.1 Population limits	5	12	1	5	76	15	238	0	6	83	38	479
A.10.1.1 Introduce limits	5	6	0	5	73	11	238	0	6	82	30	456
A.10.1.2 Do not introduce limits	0	6	1	0	3	4	0	0	0	1	8	23
A.10.2 Should not aim to increase population given current high density	1	3	0	0	74	4	238	0	3	43	36	402
A.10.3 Stop all immigration	1	0	0	0	12	1	0	0	0	36	11	61
A.10.3.1 Stop immigration of	1	0	0	0	6	0	0	0	0	27	6	40

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
people from China												
A.10.3.2 Stop immigration of people from Southeast Asia	0	0	0	0	3	0	0	0	0	1	0	4
A.10.4 Need better infrastructure to cope with population growth e.g commercial building, hospital places and transport	1	3	0	0	8	2	0	0	2	8	4	28
A.10.5 Dissuade non-local graduates to stay in Hong Kong	0	0	0	0	3	0	0	0	1	3	1	8

Of the 978 (more than half through channel SCP) comments about population growth, 456 (more than half through channel SCP) were about introducing population limits (“the proposition of no upper limit for population was absurd”) and 402 (more than half through channel SCP) were about not aiming to increase population given the current population density (“do not agree that Hong Kong needs population growth to cope with a rapidly ageing population by adding people to the shrinking workforce to maintain competitiveness, given that we do not have unlimited resources to cope with the increasing population, both residents and visitors”) and 61 about stopping all immigration (“Government should stop all new immigration to Hong Kong”).

2.5 Quality of life

Table 2.5 shows the breakdown of the 168 comments about quality of life, including 104 that the consultation focuses too much on manpower or the economy and too little on quality of life (“the whole paper gives the impression that it’s more like a human resource policy rather than a population policy, but we should be talking more about the quality of life of people in Hong Kong”)⁶.

⁶ This comment appears here together with other comments on quality of life instead of with the other consultation process comments in section 2.8

Table 2.5 Quality of life

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
A.11 Quality of life	4	18	4	22	30	49	0	0	2	9	30	168
A.11.1 The consultation focuses too much on manpower or economy and too little on quality of life	4	12	3	10	13	37	0	0	0	3	22	104
A.11.2 Hong Kong should aim to improve the quality of life	0	3	0	9	11	10	0	0	2	5	4	44
A.11.3 How to enhance quality of life in HK	0	3	1	3	6	0	0	0	0	0	1	14
A.11.4 Quality of life is deteriorating in Hong Kong	0	0	0	0	0	2	0	0	0	1	3	6

2.6 Other population issues

Table 2.6 shows the breakdown of the 616 comments about other population issues.

Table 2.6 Other population issues

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
A.6 Other population issues	6	27	19	21	131	67	0	0	25	231	89	616
A.6.1 Type II children	0	10	6	5	29	10	0	0	12	59	25	156
A.6.1.1 Review the issue of HKID card to Type II children	0	1	0	1	9	1	0	0	2	37	8	59
A.6.1.1.1 Review the entitlements of Type II children	0	0	0	1	6	1	0	0	1	19	3	31
A.6.1.1.2 Issue HKID card to Type II children only after the Mainland parents paid all obstetric charges	0	0	0	0	0	0	0	0	0	1	0	1
A.6.1.2 Do not allow mainland	0	1	1	1	3	0	0	0	3	11	4	24

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
mothers to give birth in Hong Kong												
A.6.1.3 Coping with educational demand	0	5	2	2	3	3	0	0	3	1	1	20
A.6.1.3.1 Ask them to study in Mainland	0	1	2	0	2	0	0	0	2	0	1	8
A.6.1.3.2 Establish schools on the border	0	1	0	1	0	1	0	0	1	0	0	4
A.6.1.4 Serve as a relief to the job market after they grow up	0	1	1	0	6	2	0	0	0	0	4	14
A.6.1.5 Project their return rate for better service planning	0	2	0	1	3	1	0	0	1	2	1	11
A.6.1.6 Encourage them not to return to Hong Kong	0	0	0	0	1	1	0	0	1	4	3	10
A.6.1.7 Encourage them to return to Hong Kong	0	0	0	0	1	2	0	0	2	2	1	8
A.6.1.8 “Zero delivery quota” of obstetric services should be terminated	0	0	2	0	2	0	0	0	0	0	1	5
A.6.1.9 Do not allow the parents of Type II children to apply for one-way permit	0	0	0	0	0	0	0	0	0	2	2	4
A.6.1.10 Provide supervision or accommodation for type II children whose parents are not in Hong Kong	0	0	0	0	1	0	0	0	0	0	0	1
A.6.2 Individual Visit Scheme	1	0	0	0	9	2	0	0	4	93	8	117
A.6.2.1 Abolish the scheme or limit the number of individual visitors	1	0	0	0	4	2	0	0	1	68	4	80
A.6.2.2 Limit or cancel Multi-entry Permit	0	0	0	0	2	0	0	0	3	15	4	24
A.6.2.3 Authority to approve Individual Visit Scheme or Multi-entry Permit	0	0	0	0	1	0	0	0	0	4	0	5
A.6.2.4 Impose arrival tax	0	0	0	0	1	0	0	0	0	4	0	5
A.6.2.5 Impose departure tax	0	0	0	0	1	0	0	0	0	1	0	2

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
A.6.2.6 Designate a district along the boundary for the activities of individual visitors	0	0	0	0	0	0	0	0	0	1	0	1
A.6.3 Population projections	0	2	5	1	29	5	0	0	5	10	9	66
A.6.3.1 Government is unable to do projections	0	0	0	0	21	0	0	0	0	5	5	31
A.6.3.2 Question accuracy of projections	0	1	3	0	2	2	0	0	5	3	0	16
A.6.3.3 Set a target of population growth rate	0	1	0	0	1	2	0	0	0	0	2	6
A.6.4 The government should prioritize the interests of Hong Kong people in population policy	3	1	0	1	11	2	0	0	0	29	8	55
A.6.5 Population policy should have long-term planning	0	4	1	3	4	14	0	0	0	2	11	39
A.6.6 Quality of population is more important than quantity	0	4	1	3	5	8	0	0	0	7	9	37
A.6.7 Reduce the number of university places for mainland students	0	0	0	0	7	3	0	0	1	16	6	33
A.6.8 Government should implement strategies or policies to support the industries development	1	0	0	4	13	10	0	0	0	1	3	32
A.6.9 Make use of population data of Census to formulate a long-term population policy	0	2	4	1	4	6	0	0	0	1	0	18
A.6.10 Environment conservation, living space, better urban planning and so on should also be taken into account of a sustainable economy	0	0	0	1	6	3	0	0	0	4	2	16
A.6.11 The government should establish a balance between population growth and the people's livelihood	1	1	0	1	3	0	0	0	0	2	2	10

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
A.6.12 Implement policy to discourage emigration of Hong Kong people	0	2	1	0	1	1	0	0	2	2	1	10
A.6.13 Population policy should be implemented with economic strategies	0	1	0	1	0	1	0	0	0	2	3	8
A.6.14 Implement euthanasia of heavily sick people to solve the problem of high population	0	0	0	0	3	0	0	0	0	2	1	6
A.6.15 Establish economic development blueprint	0	0	0	0	2	2	0	0	0	0	1	5
A.6.16 Tackle illegal immigration	0	0	0	0	2	0	0	0	1	1	0	4
A.6.17 Tighten the approval of right of abode or examine the identity of refugees to prevent them from staying in Hong Kong	0	0	0	0	3	0	0	0	0	0	0	3
A.6.18 Population policy should combine social policies like housing or welfare	0	0	1	0	0	0	0	0	0	0	0	1

Of the 616 comments about other population issues, 156 were about Type II children, including 59 (more than half through channel WF) wanting a review of their ID card entitlement, 117 (more than half through the channel WF) about the individual visit scheme, 66 about population projections (“unfortunately, the upper limit of population of Hong Kong was not mentioned in the consultation material and the government failed to relate housing demand with the population”), and 55 about the government prioritizing the interests of Hong Kong people (“population policy should be based on the interests on Hong Kong citizens”).

Of the 117 (more than half through channel WF) comments about the Individual Visit Scheme, 80 (more than half through channel WF) were about limiting or abolishing the scheme (“abolish the Individual Visit Scheme”).

2.7 Other issues

Table 2.7 shows the breakdown of the 432 comments about other issues, of which 98 were about housing, including 53 about more public housing (“government should provide more small public housing flats for youth to live in Hong Kong”), 72 about health (“implement a voluntary Medical Insurance Scheme as soon as possible”) and 63 about education (“suggest to provide more education for the next generation about social responsibilities, generosity, respect, earn from effort, which are important core values, because Hong Kong people are becoming more and more materialistic which diminishes our quality”) and 52 about welfare (“reduce all existing subsidies and the amount of CSSA”).

Table 2.7 Other issues

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
A.7 Other issues	6	21	27	43	117	34	0	0	19	118	47	432
A.7.1 Housing	5	4	1	8	20	7	0	0	10	32	11	98
A.7.1.1 More public housing	1	3	0	6	13	2	0	0	6	17	5	53
A.7.1.1.1 Relax the requirement of applying for public housing	0	0	0	2	2	0	0	0	0	5	3	12
A.7.1.1.2 Public housing should be given to Hong Kong permanent residents first	0	0	0	1	0	0	0	0	0	4	0	5
A.7.1.1.3 Review public housing entitlement annually to release flats	0	0	0	1	2	0	0	0	0	1	0	4
A.7.1.1.4 Review vacant flats	0	0	0	0	2	1	0	0	0	0	0	3
A.7.1.1.5 Increase the living area per person	0	0	0	0	1	0	0	0	0	1	0	2
A.7.1.1.6 Tenants Purchase Scheme should be adopted in more housing estates	0	0	0	0	0	0	0	0	1	0	0	1
A.7.1.1.7 Allow the	0	0	0	0	0	0	0	0	1	0	0	1

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
university graduates to apply for public housing												
A.7.1.2 Government should lower the property price of Hong Kong	2	1	0	1	3	2	0	0	2	3	3	17
A.7.1.3 More Home Ownership Housing	1	0	0	0	1	1	0	0	0	4	0	7
A.7.1.4 Review special measures which stabilize the property market	1	0	0	0	1	1	0	0	1	0	2	6
A.7.1.5 Redevelop old buildings	0	0	0	0	1	0	0	0	0	3	0	4
A.7.1.6 Government should provide more land for housing	0	0	1	1	0	1	0	0	0	1	0	4
A.7.1.7 Implement policy to tackle vacant private flats	0	0	0	0	1	0	0	0	1	0	1	3
A.7.1.8 Studies on the possibility of development of rock cavern	0	0	0	0	0	0	0	0	0	2	0	2
A.7.1.8.1 Solve the housing problems	0	0	0	0	0	0	0	0	0	1	0	1
A.7.1.9 Limit the number of houses that people can buy	0	0	0	0	0	0	0	0	0	2	0	2
A.7.2 Health	0	4	9	11	15	5	0	0	3	19	6	72
A.7.2.1 Healthcare financing	0	0	1	6	5	1	0	0	1	9	1	24
A.7.2.1.1 Implement voluntary Medical Insurance Scheme	0	0	1	3	4	0	0	0	1	8	0	17
A.7.2.1.1.1 Offer diversified insurance plans	0	0	0	0	1	0	0	0	0	1	0	2
A.7.2.1.1.2 Provide tax incentive	0	0	0	0	1	0	0	0	0	0	0	1
A.7.2.1.1.3 Encourage people to use private hospital services	0	0	0	0	0	0	0	0	0	1	0	1
A.7.2.1.2 Set up partly	0	0	0	1	0	0	0	0	0	1	0	2

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
government-subsidized hospitals												
A.7.2.2 More public hospitals	0	2	0	1	3	4	0	0	2	1	1	14
A.7.2.2.1 Improve the services of hospitals	0	0	0	1	1	0	0	0	0	0	1	3
A.7.2.3 Education about health or environmental protection to enhance the awareness of improving health	0	1	2	1	3	0	0	0	0	4	0	11
A.7.2.4 Manpower planning or prediction is needed for those industries with labour or talent shortage, like health care	0	0	6	2	2	0	0	0	0	0	0	10
A.7.2.5 Improve air quality to improve health of Hong Kong people	0	0	0	1	1	0	0	0	0	2	4	8
A.7.2.6 Improve food safety	0	0	0	0	0	0	0	0	0	3	0	3
A.7.2.7 A centralized governing system should be set up for the health care industry, coordinating or monitoring the service provided by the public and private hospitals	0	0	0	0	1	0	0	0	0	0	0	1
A.7.2.8 The government should implement a healthcare policy to ensure the health of population so that the social cost could be reduced	0	1	0	0	0	0	0	0	0	0	0	1
A.7.3 Education	1	4	6	11	22	5	0	0	0	12	2	63
A.7.3.1 Change the gender role stereotype e.g. encourage men to take up responsibility in housework	0	2	1	5	9	3	0	0	0	1	1	22
A.7.3.2 Moral education to enhance the quality of people	0	1	0	2	4	0	0	0	0	7	1	15
A.7.3.3 Enhance language standards e.g. English or Putonghua	0	1	4	0	6	0	0	0	0	1	0	12
A.7.3.4 Subsidize early childhood education which is the	0	0	0	2	2	2	0	0	0	2	0	8

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
foundation of population quality												
A.7.3.5 Provide more support to the children with disabilities, e.g. pre-education training	1	0	0	0	1	0	0	0	0	1	0	3
A.7.3.6 Improve primary education	0	0	1	2	0	0	0	0	0	0	0	3
A.7.4 Welfare	0	3	1	3	11	1	0	0	1	25	7	52
A.7.4.1 Review CSSA or social welfare	0	3	1	3	10	1	0	0	1	23	5	47
A.7.4.2 Provide subsidies (apart from CSSA) to single-parent families	0	0	0	0	1	0	0	0	0	2	2	5
A.7.5 Finance	0	0	3	2	7	0	0	0	3	18	8	41
A.7.5.1 Revise taxation system	0	0	2	2	4	0	0	0	0	5	4	17
A.7.5.2 Introduce new taxes	0	0	0	0	1	0	0	0	3	11	1	16
A.7.5.3 Utilize the fiscal reserve	0	0	1	0	1	0	0	0	0	1	3	6
A.7.5.4 Reduce the salary of top government officials	0	0	0	0	1	0	0	0	0	0	0	1
A.7.5.5 Hong Kong dollars should be pegged with Renminbi so that wages rise can be more in line with inflation	0	0	0	0	0	0	0	0	0	1	0	1
A.7.6 Land planning	0	2	4	3	5	7	0	0	1	3	7	32
A.7.6.1 Better urban planning	0	1	4	3	3	4	0	0	0	2	4	21
A.7.6.2 The boundary can be pushed northwards in order to release more land from Mainland	0	1	0	0	2	3	0	0	1	1	3	11
A.7.7. Distribution of living resources e.g. food and houses should be considered into population policy	0	1	0	0	19	3	0	0	0	3	1	27
A.7.8. Build up an inclusive society	0	2	1	1	3	1	0	0	0	0	5	13
A.7.9. Reduce bureaucracy	0	0	2	3	3	3	0	0	1	0	0	12
A.7.10 Elderly	0	0	0	1	4	2	0	0	0	1	0	8

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
A.7.10.1 Universal retirement protection scheme should not be implemented	0	0	0	1	0	2	0	0	0	1	0	4
A.7.10.2 Implement a better policy of handling with burial issue	0	0	0	0	4	0	0	0	0	0	0	4
A.7.11 Target increased proportion of foreign tourists	0	1	0	0	2	0	0	0	0	2	0	5
A.7.12 Adoption of overseas children	0	0	0	0	2	0	0	0	0	1	0	3
A.7.13 Train more social workers to promote family education, career planning etc	0	0	0	0	2	0	0	0	0	1	0	3
A.7.14 More orphan house to prevent abortion and abandonment of infants	0	0	0	0	2	0	0	0	0	1	0	3

2.8 Public engagement process

Table 2.8 shows the breakdown of the 201 comments about the PE process, of which 159 were about the information in the consultation, including 133 about there being insufficient information (“expected the government to help the young generation by making space for them for childbearing, but the whole document did not suggest any measures”)⁷.

Table 2.6 Public engagement process

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
A.8 Consultation Process feedback	8	20	10	13	28	57	0	0	3	17	45	201
A.8.1 Information in consultation	7	20	7	8	19	51	0	0	1	14	32	159

⁷ Feedback about quality of life is shown in that section.

Code	Divided by Channels											Total
	PF	PCP	FGE	WSL	WSNL	M	SCP	OS	TH	WF	IM	
A.8.1.1 Insufficient information	6	18	3	6	16	43	0	0	1	14	26	133
A.8.1.2 Information is misleading	1	2	1	1	3	8	0	0	0	0	6	22
A.8.2 Engagement process	1	0	3	5	9	6	0	0	2	3	13	42
A.8.2.1 Fake consultation	1	0	2	2	1	5	0	0	1	1	12	25
A.8.2.2 The content of advertisement or promotion is misleading	0	0	1	3	2	1	0	0	1	0	1	9
A.8.2.3 The consultation period should be extended	0	0	0	0	2	0	0	0	0	1	0	3
A.8.2.4 More promotion about the details of public forums	0	0	0	0	1	0	0	0	0	0	0	1
A.8.2.5 Online moderated forum needed	0	0	0	0	1	0	0	0	0	0	0	1
A.8.2.6 More convenient locations for forums	0	0	0	0	0	0	0	0	0	1	0	1
A.8.2.7 More public forums for different stakeholders	0	0	0	0	1	0	0	0	0	0	0	1
A.8.2.8 More consultation documents provided in different districts	0	0	0	0	1	0	0	0	0	0	0	1